



# CONTINUING EDUCATION CERTIFICATE OF COMPLETION

2019 EXECUTIVE SUMMIT • Sedona, AZ

July 30 – August 1, 2019

Name: \_\_\_\_\_ Company Name: \_\_\_\_\_

Email address: \_\_\_\_\_ Phone: \_\_\_\_\_

*Place an "X" by the sessions you attended.*

## **Tuesday, July 30, 2019 (PRE-SUMMIT SESSIONS)**

- 9:00–9:50 am The State of Data Privacy and Security - And What it Means for Receivables Management **(1 credit)**
- 10:00–10:50 am Communicating with the Consumer in 2019 **(1 credit)**
- 11:10 am–12:00 pm License and Registration Please – State Law Licensure Issues Affecting Debt Collectors **(1 credit)**
- 12:10–1:00 pm Then, Now, Forever: An Introduction to Debt Buying **(1 credit)**
- 2:00–4:00 pm Ethics as the Cornerstone of a Compliance Management System **(2 credits)**  
**\*\*\*Required for Certification and Re-Certification**

## **Wednesday, July 31, 2019 (MAIN SUMMIT SESSIONS)**

- 10:00–11:00 am Keynote: U.S. Congressman David Schweikert, Arizona **(1 credit)**
- 11:15 am–12:05 pm The Future in Credit Reporting – A Policy Discussion **(1 credit)**
- 1:05–1:50 pm The Consumer Advocate **(1 credits)**
- 1:30–3:00 pm A Conversation with our Federal Regulators **(1.5 credits)**
- 3:15–4:15 pm A Conversation with Creditors **(1 credit)**

## **Thursday, August 1, 2019 (MAIN SUMMIT SESSIONS)**

- 8:45–10:30 am Current Issues in Receivables Management **(2 credits)**  
**\*\*\*Required for Re-Certification**
- 10:45 am–12:00 pm Federal and State Legislative and Regulatory Update **(1 credit)**

Total credits earned: \_\_\_\_\_

RMAI Signature: \_\_\_\_\_ *Sylvia Done*

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by Receivables Management Association International (RMAI), including the loss of my certification.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

***KEEP THIS COPY AND SUBMIT IT WITH YOUR RMAI CERTIFICATION APPLICATION***