



Educational Offerings

**Chief Compliance Officer Webinar Series:
Letters – Regulation F Do’s and Don’ts (Part 5 of 5)
January 14, 2021 – 9:00am PT/12:00pm ET
One (1) RMAI Education Credit Toward Certification**

Sponsored By:



Regulation F Part I and Part II cover the do's and don'ts for letters. While previous webinars in this series have focused on new and exciting technology we can use to communicate with consumers, we cannot forget about the tried-and-true letters. Now more than ever we need to ensure we are compliantly sending letters and getting the most from both our letters and the vendors we use to send them. Join our presenters in discussing the 'new' debt validation letter to learn:

- How to fall under its safe harbor,
- What you need to do to make sure your letter vendors comply with the new debt collection rule, and
- Ways to get as much value out of every consumer communication attempt, especially those that involve letters.

Get your company ready for the Rule’s effective date of November 30, 2021, by attending the [RMAI 2021 Annual Conference](#). On Tuesday, April 13, 2021, leading legal and operations experts present six hours of specialized, consecutive sessions covering the most challenging sections of the new Rule from compliance and operations perspectives. These must-attend sessions will be simultaneously presented live at the Aria Resort & Casino and via livestream to virtual attendees. [Registration](#) is open.

The CCO series is designed for chief compliance officers, but open to all other industry professionals. Recordings of the December 3rd, December 10th, December 17th, and January 7th webinars are available at <https://rmaintl.org/education/online-education/>.

Pricing:

Member: *Free

*One free registration per member company; additional registrations as member rate)

Non – Member: \$94



Course Presenters:



Tim Collins joined TrueAccord, Corp. in 2017 as their Chief Compliance Officer to help rapidly scale their Audit, Compliance, and Legal Departments to meet the demands of a hyper-growth organization. Today he also leads Information Security, Project Management, and the Human Resource Department. He has 20+ years of experience in the accounts receivable management industry including firsthand experience in litigating cases. He has served as Chair of the ACA International MAP Committee and president of the Association of Corporate Counsel-San Diego Chapter. He is currently serving on the ACA International Federal Affairs Committee and teaches a seminar on In-House Corporate Practice at the University of San Diego Law School.



Tracey L Gibson, Chief Compliance Officer, joined Unifund in July 2013. She manages the Audit and Compliance Department which is responsible for both internal processes and 3rd party services providers. Before joining Unifund, Ms. Gibson was responsible for compliance and audit of Fidelity Investments' 1,300 employee Retail Sales, Client Service and Support organizations in Covington, KY. Prior to her five years in the Sr. Compliance Advisor role, she held a variety of leadership roles at Fidelity in financial planning, business continuity, operations and trading. Ms. Gibson is a Certified Receivables Compliance Professional through Receivables Management Association International.