

Preparing for the Post-COVID-19 Regulatory Reckoning

May 6, 2020 – 9:00am PT/11:00am CT/12:00pm ET

One Half (1/2) RMAI Education Credit toward Certification/Recertification

During the COVID-19 crisis, the regulatory landscape has changed on a daily, and even sometimes hourly, basis. As a result, many organizations have had to adjust their policies and procedures in real time, while simultaneously shifting their staff to remote environments. It is anticipated that when the proverbial dust settles, state and federal regulatory agencies will audit financial services organizations to ensure compliance with regulations enacted during the COVID -19 crisis. This course discusses how organizations can implement safeguards and other processes in order to pass future regulatory audits.

Discussion Topics Include:

- Exploring the potential scope of post-COVID 19 regulatory audits
- Tracking new regulations
- Capturing and implementing policy and procedure changes
- Demonstrating compliance with temporary and permanent policy and procedural changes
- Managing vendors

Pricing:

Member: Free

Non – Member: \$94

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Course Presenters:



David Anthony is a partner at Troutman Sanders in the firm’s financial services litigation practice. David is an experienced trial attorney who represents consumer credit, debt collectors and buyers, credit reporting and financial services related entities. David regularly represents debt buyers and collectors in class action and individual litigation under the Fair Debt Collection Practices Act, the Telephone Consumer Protection Act, the Fair Credit Reporting Act, the Equal Credit Opportunity Act, the Electronic Funds Transfer Act and similar federal and state statutes. He serves as an editor of the Consumer Financial Services Law Monitor (www.cfslawmonitor.com).



Melissa “Missy” Meggison serves as General Counsel and Chief Compliance Officer for the FFAM360 Group of Companies. She received her bachelor’s degree from the University of Central Florida in 2003 and her law degree from the University of Miami School of Law in 2006. Prior to joining FFAM360, Missy litigated collections matters in Florida and Georgia, managed multi-state collections litigation practices, and worked as in-house regulatory compliance counsel for a national mortgage company. Missy is RMAI individually certified and licensed to practice law in the State, Appellate, and Supreme Courts of Florida and Georgia, the Southern and Middle Districts of Florida, and the Northern District of Georgia.