



# CONTINUING EDUCATION CERTIFICATE

2018 ANNUAL CONFERENCE • Las Vegas, NV  
February 6-8, 2018

RMA requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation; thereafter, twenty-four (24) education credits are required biannually for recertification.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Organization: \_\_\_\_\_

Address: \_\_\_\_\_ Email address: \_\_\_\_\_

Place an "X" by the sessions you attended

## Tuesday, February 6th

### Certification Track

8:00-11:45 am: \_\_\_ Introductory Survey Course (4 credits)

\*\*\*Required for Initial Certification

12:45-2:45 pm: \_\_\_ Ethics (2 credits)

\*\*\*Required for Initial & Re-Certification

### Compliance Track

8:00-8:50 am: \_\_\_ Go All in w/ Specialty Debt Collection (1 credit)

8:55-9:45 am: \_\_\_ Detangling Licensing Requirements (1 credit)

9:55-10:45 am: \_\_\_ Playing Your Best Hand: AG Investigation (1 credit)

10:55-11:45 am: \_\_\_ A General Counsel Roundtable (1 credit)

12:45-2:45 pm: \_\_\_ Chief Compliance Officer Forum (2 credits)

## Wednesday, February 7th

9:00-10:10 am: \_\_\_ Keynote Address: Michael T Hill, FBI (1 credit)

10:30-11:20 am: \_\_\_ Fireside Chat with the OCC (1 credit)

10:30-11:20 am: \_\_\_ Trends & Opps w/in the Auto Market (1 credit)

11:30 am-12:20 pm: \_\_\_ Discussion with the FTC (1 credit)

11:30 am-12:20 pm: \_\_\_ A Creditor's Perspective (1 credit)

11:30 am-12:20 pm: \_\_\_ Right-Sizing Your CMS (1 credit)

2:00-2:50 pm: \_\_\_ A Conversation with CDIA President (1 credit)

2:00-2:50 pm: \_\_\_ Technology Roundtable - Part I (1 credit)

2:00-2:50 pm: \_\_\_ Future of Receivables Management (1 credit)

3:00-3:50 pm: \_\_\_ State & Federal Legislative Panel (1 credit)

3:00-3:50 pm: \_\_\_ Technology Roundtable - Part II (1 credits)

3:00-3:50 pm: \_\_\_ Pick 5: Data Insights for a Winning Hand (1 credit)

4:10-5:00 pm: \_\_\_ State of the Industry (1 credit)

4:10-5:00 pm: \_\_\_ Compliance & Collections w/ Fintech (1 credit)

## Thursday, February 8th

9:00-10:50 am: \_\_\_ Current Issues in Debt Buying (2 credits)

\*\*\*Required for Re-Certification

9:00-9:50 am: \_\_\_ Buying and Selling Debt Internationally (1 credit)

10:00-10:50 am: \_\_\_ Commercial Accounts (1 credit)

11:10 am-12:00 pm: \_\_\_ Abolishing Uncollectible & Unpayable Debt (1 credit)

11:10 am-12:00 pm: \_\_\_ PR Action Plan (1 credit)

Total credits earned: \_\_\_\_\_

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMA, including the loss of my certification.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

RMA Staff: \_\_\_\_\_

**Keep this copy and submit it with your RMA Certification Application**

For any questions, please email cert@rmassociation.org. Applications are available at www.rmassociation.org.