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NPRM Endgame - The Debt Collection Rule RMAI Webinar Serie

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Consumer Communications: Calls, Emails, Texts

May 21, 2019 - 9:00am PT/11:00am CT/12:00pm ET

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Join Rozanne, Tomio and Kelly as they discuss and breakdown the CFPB's rules regarding consumer communication and what the will mean for the future of the receivables management industry.

Pricing:

Member: *Free

(*One free webinar per company per month, all other registration will be billed at the member rate of \$64)

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Course Presenters:



Rozanne Andersen serves as Vice President and Chief Compliance Officer for Ontario Systems, LLC, the leading provider of software, contact management and compliance consulting services to the Accounts Receivables Management (ARM) and Revenue Cycle Management (RCM) industry. Andersen has 30+ years of experience as general counsel, chief lobbyist, executive vice president and CEO of ACA International, as well as a practicing attorney specializing in banking and financial services. A long-time advocate for the industry, Andersen's passion may stem from government affairs, but it's the people and her devotion to helping them process, understand and navigate the complexities of the industry that continue to keep her so vested in this business.



Tomio B. Narita is a partner with the California law firm, Simmonds & Narita LLP. His practice focuses on defending creditors, debt buyers, collection law firms and collection agencies in consumer litigation in federal and state courts throughout the country, including in class actions arising under the Fair Debt Collection Practices Act (FDCPA), the Fair Credit Reporting Act (FCRA), the Telephone Consumer Protection Act (TCPA), and other federal and state laws governing the credit and collection process. Mr. Narita also provides compliance advice relating to collection issues and is a frequent speaker at events relating to the collection industry. He obtained his law degree in 1991 from the University of California, Hastings College of the Law.



Kelly Knepper-Stephens is General Counsel for TrueAccord. Her work focuses on government regulation, compliance, and civil litigation. Kelly serves on the RMAI Board of Directors, the Editorial Review Board for the Compliance Professionals Forum, and is an ACA International Certified Instructor.