

Updating Your Policies in COVID-19

April 1, 2020– 9:00am PT/11:00am CT/12:00pm ET

One (1) RMAI Education Credit toward Certification/Recertification

This hard hitting webinar will cover effective application of your existing dispute, settlement, and other operational policies during this pandemic. Join David Anthony of Troutman Sanders & Susan Appel of Unifund as they provide guidance for the industry.

Pricing:



Member: *Free

(*One free webinar per company per month, all other registration will be billed at the member rate of \$64)

Non – Member: \$94

Register

Course Presenters:

	<p>David Anthony is a partner at Troutman Sanders in the firm’s financial services litigation practice. David is an experienced trial attorney who represents consumer credit, debt collectors and buyers, credit reporting and financial services related entities. David regularly represents debt buyers and collectors in class action and individual litigation under the Fair Debt Collection Practices Act, the Telephone Consumer Protection Act, the Fair Credit Reporting Act, the Equal Credit Opportunity Act, the Electronic Funds Transfer Act and similar federal and state statutes. He serves as an editor of the Consumer Financial Services Law Monitor (www.cfslawmonitor.com).</p>
	<p>Susan D. Appel is legal counsel to Unifund, focusing on compliance and corporate matters. She previously litigated collection cases as a staff attorney for Unifund and its affiliate, National Check Bureau. Ms. Appel is a graduate of the University of Illinois College of Law, where she served as Articles Editor of the Law Review, and the University of Chicago. Prior to joining Unifund, she practiced with law firms in Cincinnati, Ohio, and Chicago, Illinois. Ms. Appel is admitted to practice in Illinois, Ohio and Michigan.</p>