RECEIVABLES MGMT. ASSOC. INTL.

SETTING THE GLOBAL STANDARD

Your IT Disaster Recovery Plan - the lifeline of your business

June 24, 2020 – 9:00am PT/11:00am CT/12:00pm ET

One (1) RMAI Education Credit toward Certification/Recertification

Sponsored By:

dialconnection

Disaster recovery plans are an integral part of any business. Does yours have what it takes? Join Andrew Lencioni and Chris Burroughs as they share some catastrophes companies experienced, how their disaster recovery plans saved their businesses and what you can learn from them.

Pricing:

Member: *Free

*One free registration per member company; additional registrations as member rate)

Non – Member: $94

Register

Course Presenters:

Chris Burroughs is PRA Group's Chief Technology Officer and has been working in IT infrastructure for 25+ years in retail, legal, insurance, and financial services. Her role is responsible for servers, network, telecom, end user computing, databases, middleware, document management, and application support. She has 15+ years of disaster recovery experience including building plans, running tabletop exercises, and leading the incident response teams when disaster strikes.

She is an adjunct instructor in the VCU Fast Track Masters of Information Systems program and is also a frequent speaker on infrastructure topics. She's a founding member of the Hampton Roads Women in Technology group and chair of their Community Outreach program as well as a member of the Tiderwater Community College's Technology Advisory board.

Andrew Lencioni has been in the IT industry for well over 20 years. His IT experiences range from local exchange servers and customized computer terminals to DaaS, WaaS and VMWare. He has serviced universities with thousands of students to small manufacturing facilities. Andy has a variety of certifications such as VCP, MCITP, Meraki MCNA, and others. He believes that offering his customers the best option for their business, not his, is key. "It's better to partner with your customer than a vendor." He stated. "Not all technology aligns with every business. You need to learn about your customer's business and find the solution that's best for them and the future growth of their business." Security as a philosophy is something that he lives by. At Cybervenger, he is constantly advising businesses on how to keep themselves secure as new hacker tactics arise.