Does Your Data Support Your Story? How to use your Data to Defend Claims, Improve Liquidation and Ensure Compliance

October 15, 2020 – 9:00am PT/11:00am CT/12:00pm ET
One (1) RMAI Education Credit toward Certification/Recertification

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Your data and documentation policies and procedures are essential, but if you cannot prove that you follow them you are not getting the protections in which you have invested. Understanding the data you need, the use cases for analyzing your data and the most powerful ways you can present your data is critical. During this webinar, two of the most seasoned litigators and one of most recognized compliance experts in the debt buying and debt collection industry will join forces to cover topics such as:

- Using data to establish the Bona Fide Error defense
- Developing data to defend a meaningful attorney involvement case
- Using data to defeat class certification
- Leveraging data during regulatory examinations
- Mining deactivated and ported number data to defeat a TCPA claim
- Using data analytics to tell your story

We will also identify the top five common mistakes debt purchasers and their agencies make with data retention, document retention and data analysis.

Pricing:
Member: *Free
*One free registration per member company; additional registrations as member rate)
Non – Member: $94

Register

Course Presenters:

Manny Newburger leads the Consumer Financial Services Law Practice Group at Barron & Newburger, P.C. A well-known author and speaker on the FDCPA and similar laws, Mr. Newburger is known nationally for his expertise in consumer and commercial law, consulting on FDCPA, FCRA, and TCPA compliance across the globe and on the defense of individual and class consumer litigation across the United States. His practice focuses on litigation, litigation management and strategy, and regulatory defense and compliance, and he serves as a settlement negotiator in complex cases. Mr. Newburger has consulted to collection industry members throughout the U.S., India, the Philippines, and Canada, and his clients include financial institutions, debt buyers, law firms, and collection agencies.

Rozanne Andersen serves as Vice President and Chief Compliance Officer for Ontario Systems, LLC, the leading provider of software, contact management and compliance consulting services to the Accounts Receivables Management (ARM) and Revenue Cycle Management (RCM) industry. Andersen has 30+ years of experience as general counsel, chief lobbyist, executive vice president and CEO of ACA International, as well as a practicing attorney specializing in

banking and financial services. Rozanne has her CRCP certification with RMAI and is currently their industry consultant.

Tomio B. Narita is a partner with the California law firm, Simmonds & Narita LLP. His practice focuses on defending creditors, debt buyers, collection law firms and collection agencies in consumer litigation in federal and state courts throughout the country, including in class actions arising under the Fair Debt Collection Practices Act (FDCPA), the Fair Credit Reporting Act (FCRA), the Telephone Consumer Protection Act (TCPA), and other federal and state laws governing the credit and collection process. Mr. Narita also provides compliance advice relating to collection issues and is a frequent speaker at events relating to the collection industry. He obtained his law degree in 1991 from the University of California, Hastings College of the Law. He is a member of the Bar of the State of California, and is admitted to practice before the United States Supreme Court, the Second, Third and Ninth Circuit Courts of Appeals, the District of Colorado, the Northern District of Illinois and all of the District Courts of California.