



Educational Offerings

Diversity & Inclusion: Bridging the Generational Gap

November 10, 2020– 9:00am PT/12:00pm ET

One (1) RMAI Education Credit Toward Initial Certification

Sponsored By:



Bridging the Generational Gap, a webinar from the RMAI Diversity & Inclusion Task Force, features a moderated discussion by Missy Meggison with FFAM360 with a Baby Boomer, a Gen Xer, and a Millennial. This webinar presents engaging conversation regarding the cultural differences between the generations and ways to bridge generational gaps in order to be inclusive and maximize each individual's potential within an organization. Panelists include Mark Naiman, Cassidy Moss and Craig Antico.

Pricing:

Member: *Free

*One free registration per member company; additional registrations as member rate)

Non – Member: \$94

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Course Panelists:



Craig Antico is the CEO and co-founder of RIP Medical Debt, the 501(c)(3) charity that acquires and abolishes unpayable and uncollectible medical and other debt owed by the resource-challenged and those in hardship. Craig Antico worked for 30 years as a financial industry leader in collections, debt buying, and outsourcing after completing his MBA at Pace University. His career includes employment and consulting assignments with IBM, Johnson & Johnson Health Care Systems, and numerous collections agencies.



Cassidy Moss brings close to 15 years of experience from Capital One, Crescent Bank and Trust, SoFi and American First Finance. Cassidy is currently wearing many hats helping bring European Super NeoBank Revolut credit products to the US in 2021. Prior to that he held progressive leadership positions including just about everything between High Risk Originations, Customer Support, Collections, and Recovery. Cassidy is an MBA from Baylor University and earned a BS from Utah Valley University.



Mark Naiman has been involved in the stratification of over 800 individual transactions, including the analysis behind the potential liquidation for over \$20 Billion in purchased accounts. Mark is a frequent speaker on topics ranging from Data Security, Operational Best Practices, Historical Industry Analysis, Encryption Methodology, Risk Mitigation and Relationship Building.

He was appointed to serve on the task force committee that implemented certification within RMAI, a cornerstone of what inevitably became RMAI's federally recognized compliance program. He was also a founding board member of the Certification Council and continues to teach the introductory course for Certification. An RMAI Certified Receivables Compliance Professional, Mark was elected to the RMAI Board of Directors in 2014 and served two terms as President.