

CONTINUING EDUCATION CERTIFICATE

2023 ANNUAL CONFERENCE • Las Vegas, NV February 6-9. 2023

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name:	Email:
Organization:	
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Place an "x" by the sessions you a	ttended
Tuesday, February 7 th	
8:00 – 11:45am	Introductory Survey Course on Debt Buying (4 credits)
	*Required for initial certification
8:00 – 9:50am	Chief Compliance Officer Forum (2 credits)
10:00 – 10:50am	A Look Behind the Curtain – Data that fuels Artificial Intelligence (1 credit)
10:55 – 11:45am	Adjusting Your Operations and Compliance for UDAAP Risks (1 credit)
12:45 – 1:35pm	Using the Certification Standards to Design a Soup-to-Nuts Process for Debt Sales,
10.45 4.05	Operations, and Compliance (1 credit)
12:45 – 1:35pm	Certification 101 & Beyond: Insights, Updates and Value (1 credit)
1:40 – 3:30pm	Ethics as the Cornerstone of a Compliance Management System (2 credits)
1:40 – 2:30pm	* Required for initial and recertification
	I Dispute. Wait, I Don't Dispute. Dealing with "Catch-22" Claims and Other Credit
	Reporting Challenges (1 credit)
2:40 – 3:30pm	Common Credit Reporting Mistakes for Debt Buyers and Collection Agencies to Avoid (1
Maria de Estado A	credit)
Wednesday, February 8	
9:00 – 10:20am	Annual Business Meeting & Keynote Address Dan Simmons, TransUnion (1 credit)
10:40 – 11:30am	Assessing Risk in Your Organization's Digital Communications Strategy (1 credit)
10:40 – 11:30am	Your Federal Regulator Update for 2023 (1 credit)
11:40am – 12:30pm	Digital Dark Patterns & Debt Collection (1 credit)
11:40am – 12:30pm	Fintech Insights for 2023 (1 credit)
2:00 – 2:50pm	Federal Data Privacy & Security Update (1 credit)
2:00 – 2:50pm	Trends & Challenges in the Auto Market (1 credit)
2:00 – 2:50pm	Beyond Debt Buying: Valuation, State of the Market, Capital Raising (1 credit)
3:00 – 3:50pm	State Data Privacy & Security Update (1 credit)
3:00 – 3:50pm	Legal Collection Considerations: Pre-sale to Pre-suit (1 credit)
4:00 – 4:50pm	The New State Battlefield: Wage & Property Executions and Ballot Initiatives (1 credit)
Thursday, February 9 th	
9:00 – 9:50 am	DEI: What Is Equity, Inclusion & Belonging?
10.00 10.50	* Required for initial and recertification
10:00 – 10:50am	Current Issues in Receivables Management (1 credit)
11:00am – 12:00pm	State & Federal Regulatory & Legislative Update (1 credit)
Total credits earned:	
hereby verify that I attende	d the sessions I have marked above and acknowledge that providing false information may subject me to
	by RMAI, including the loss of my certification.
Signature:	Date:
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RMAI Staff:	favel
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Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email cert@rmaintl.org.