



2023

ANNUAL CONFERENCE

FEBRUARY 6-9 | LAS VEGAS, NV



Monday, February 6, 2023

9:00 am - 3:00 pm **Golf at the Desert Pines Golf Club**
Sponsored by Crown Asset Management, LLC

2:00 pm - 7:00 pm **Registration Open**
Atrium *Sponsored by EverChain*

2:00 pm - 7:00 pm **Executive Lounge Open**
Ironwood Ballroom

1:00 pm - 4:00 pm **Step Out at the Spa: Pedis with Peers & Blowout Bar**
Aria Spa *Sponsored by VeriFacts, LLC*

4:30 pm - 5:30 pm **Legislative Fund Networking Reception (Exclusive Event)**
Atrium

Tuesday, February 7, 2023

7:00 am - 6:30 pm **Registration Open**
Atrium *Sponsored by EverChain*

7:00 am - 8:00 am **Networking Breakfast**
Juniper 2

8:00 am - 6:00 pm **Executive Lounge Open**
Ironwood Ballroom

8:00 am - 9:50 am **Chief Compliance Officers Forum**
Juniper 1 *Sponsored by Venable LLP*
Speakers: Rozanne Andersen, Finvi | Amy Brown, Gurstel Debt Buying | Stefanie Jackman, Troutman Pepper | Amanda Payton, Solutions by Text | Anne Thomas, Cavalry Portfolio Services, LLC

8:00 am - 11:45 am **Introductory Survey Course on Receivables Management**
Juniper 4 **Speakers:** Mark Naiman, In the Park MDR LLC | Tomio Narita, Simmonds & Narita, LLP

9:50 am - 10:00 am **Networking Break**
Atrium

10:00 am - 10:50 am **A Look Behind the Curtain: Data That Fuels Artificial Intelligence**
Juniper 1 **Speakers:** Greg Allen, Finvi | Rozanne Andersen, Finvi | John Bedard, Bedard Law Group, P.C.

10:55 am - 11:45 am **Adjusting Your Operations and Compliance for UDAAP Risks**
Juniper 1 **Speakers:** Jonathan Pompan, Venable, LLP | Nicole Strickler, Messer Strickler Burnette, Ltd.

11:45 am - 12:45 pm **First Time Attendee/New Member Luncheon**

Juniper 2 *Sponsored by LexisNexis Risk Solutions*

11:45 am - 12:45 pm **Networking Lunch**

Juniper 3

12:45 pm - 1:35 pm **Using the Certification Standards to Design a Soup-to-Nuts Process for Debt Sales, Operations, and Compliance**

Juniper 1

Sponsored by NCB Management

Speakers: Penny Campbell, Jefferson Capital Systems, LLC | Laura Jensen, Absolute Resolution Corp. | Bekah Luebcke, Crown Asset Management, LLC

12:45 pm - 1:35 pm **Certification 101 & Beyond: Insights, Updates and Value**

Juniper 4

Sponsored by Bedard Law Group, P.C.

Speakers: Andy Carlson, Garnet Capital Advisors, LLC | Shannon Parod, RMAI | David Reid, RMAI

1:00 pm - 3:00 pm **Professional Headshots**

Atrium

Get your photo taken at our station in the Atrium outside the Exhibit Hall.

1:40 pm - 2:30 pm **I Dispute. Wait, I Don't Dispute: Dealing with "Catch-22" Claims and Other Credit Reporting Challenges**

Juniper 1

Sponsored by Central

Speakers: Xerxes Martin, Martin Lyons Watts Morgan PLLC | Manny Newburger, Barron & Newburger, P.C. | Jackson Walker, Resurgent Capital Services

1:40 pm - 3:30 pm **Ethics as the Cornerstone of a Compliance Management System**

Juniper 4

Speakers: Kelly Knepper-Stephens, TrueAccord | Don Maurice, MauriceWutscher, LLP

2:30 pm - 2:40 pm **Networking Break**

Atrium

2:40 pm - 3:30 pm **Common Credit Reporting Mistakes for Debt Buyers and Collection Agencies to Avoid**

Juniper 1

Speaker: Sarah Doerr, Moss & Barnett, P.A. | Rocky Landoll, Enhanced Resource Centers (ERC)

3:30 pm - 4:15 pm **Welcome Coffee Bar**

Atrium

Sponsored by Equifax

3:30 pm - 4:30 pm **Attorney/Collection Agency/Debt Buyer Networking Meeting**

Juniper 2

Sponsored by InvestiNet and The Forwarders List of Attorneys

4:30 pm - 5:15 pm **Solutions for a Winning Streak**

Juniper 3

Attendees win prizes as exhibitors make a one-minute pitch!

5:15 pm **Silent Auction Opens**

Ironwood Ballroom

Sponsored by Kino Financial Co., LLC

5:15 pm - 7:30 pm **Exhibit Hall Open**

Ironwood Ballroom

5:15 pm - 7:30 pm **Opening Networking Reception**

Ironwood Ballroom

Sponsored by National Credit Adjusters

Wednesday, February 8, 2023

7:00 am - 6:30 pm **Registration Open**

Atrium

Sponsored by EverChain

8:00 am - 6:30 pm	Executive Lounge Open	Ironwood Ballroom
8:00 am - 6:30 pm	Exhibit Hall Open	Ironwood Ballroom
8:00 am - 9:00 am	Networking Breakfast	Ironwood Ballroom
9:00 am - 10:20 am	RMAI Annual Business Meeting & Keynote Address by Dan Simmons, TransUnion	Juniper 1 <i>Sponsored by Metropolitan Partners Group</i>
10:20 am - 10:40 am	Networking Break	Atrium <i>Sponsored by Becket & Lee</i>
10:40 am - 11:30 am	Assessing Risk in Your Organization's Digital Communications Strategy	Juniper 4 <i>Sponsored by Phin Solutions, Inc.</i> Speakers: Tim Collins, InDebted Vaishali Rao, Hinshaw & Culbertson, LLP Sara Woggerman, ARM Compliance Business Solutions
10:40 am - 11:30 am	Your Federal Regulator Update for 2023	Juniper 1 Speakers: John McNamara, Consumer Financial Protection Bureau (CFPB) Carlton Mosley, Federal Trade Commission (FTC)
11:40 am - 12:30 pm	Digital Dark Patterns & Debt Collection	Juniper 4 Speakers: Alexandra Megaris, Venable LLP Adam Parks, Plaza Services, LLP Dara Tarkowski, Actuate Law, LLC
11:40 am - 12:30 pm	Fintech Insights for 2023	Juniper 1 <i>Sponsored by Universal Fidelity LP</i> Speakers: Niloy Bhattacharyya, Prosper Marketplace Michael Cassidy, Maxwell & Graves Solutions Chris McNamara, TransUnion
12:30 pm - 2:00 pm	Networking Lunch	Ironwood Ballroom
1:00 pm - 3:00 pm	Professional Headshots	Atrium Get your photo taken at our station in the Atrium outside the Exhibit Hall.
2:00 pm - 2:50 pm	Federal Data Privacy & Security Update	Juniper 4 Speakers: Jake Jones, Resurgent Holdings, LLC Don Maurice, Maurice Wutscher, LLP Kim Phan, Troutman Pepper
2:00 pm - 2:50 pm	Trends & Challenges in the Auto Market	Juniper 1 Speakers: Kelli Edmonds, Kota Business Solutions Courtney Osborne, DRN Shannon Rodden, Premier Forty Financial, LLC
2:00 pm - 2:50 pm	Beyond Debt Buying: Valuation, State of the Market, Capital Raising	Juniper 2 Speaker: Roy Jones, Resurgent Capital Services Andi Zekthi, Massena Consulting
3:00 pm - 3:50 pm	State Data Privacy & Security Update	Juniper 4 Speakers: Marina Banje, Cavalry Portfolio Services, LLC Andrea Halverson, Actuate Law, LLC Lauren Valenzuela, TrueAccord
3:00 pm - 3:50 pm	Legal Collection Considerations: Pre-sale to Pre-suit	Juniper 1 Speakers: Heath Morgan, Martin Lyons Watts Morgan PLLC Katherine O'Brien, Barron & Newburger, P.C.
3:50 pm - 4:00 pm	Networking Break	Atrium <i>Sponsored by Convoke, Inc.</i>

4:00 pm - 4:50 pm The New State Battlefield: Wage & Property Executions and Ballot Initiatives

Juniper 1 **Speaker:** Sonia Gibson, Encore Capital Group | David Reid, RMAI | Amber Russo, Kino Financial Co. LLC

5:00 pm - 6:30 pm Networking Reception

Ironwood Ballroom *Sponsored by Finvi*

8:30 pm - 10:30 pm Cabana Crawl

Aria Pool *Sponsors include Digital Recognition Network | REPAY | Spring Oaks Capital, LLC | TransUnion | VeriFacts, LLC | Vertican Technologies, Inc.*

Thursday, February 9, 2023

8:00 am - 12:00 pm Registration Open

Atrium *Sponsored by EverChain*

8:00 am - 9:00 am Networking Breakfast

Juniper 1

9:00 am - 9:50 am DEI: What Is Equity, Inclusion & Belonging?

Juniper 2 **Speakers:** Jenna Lory, Absolute Resolutions Corp. | Nana Osei, EverChain | Altaf Sayed, Epicenter Technologies Pvt. Ltd. | Brit Suttell, Barron & Newburger, P.C.

10:00 am - 10:50 am Current Issues in Receivables Management

Juniper 2 **Speakers:** John Bedard, Bedard Law Group, P.C. | Tim Collins, Indebted | Al Hochheiser, MauriceWutscher, LLP

10:50 am - 11:00 am Networking Break

Atrium

11:00 am - 12:00 pm State & Federal Legislative & Regulatory Update

Juniper 2 **Speakers:** Paul Connell, Cozen O'Connor | Dan Crowley, K&L Gates, LLP | Don Maurice, MauriceWutscher, LLP | David Reid, Receivables Management Association International

12:00 pm Conference Adjourns

Updated 2/1/2023

Visit <http://rmaintl.org/AC2023> for more information