



Educational Offerings

Vendor & Service Provider Controls

June 13, 2023 – 9:00am PT/12:00pm ET
One (1) RMAI Education Credit

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Vendor and service provider oversight is a critical component of an effective Compliance Management System, especially as technological advances are making strides faster than most of us can keep up. In this webinar, we will look at RMAI's Receivables Management Certification Program standards on Vendor Management through the lens of your organization's management of controls. Attendees will leave this educational session with a clear understanding of what a control is and have meaningful examples of how to implement them. We will also discuss emerging risks that may impact your controls moving forward and how to keep your Vendor and Service Provider Oversight Program fluid in the face of those changes.

Pricing:

Member: Free

Non – Member: \$94

Register

Course Presenters:



Deb Tucker joined Crown Asset Management in 2015 and has over 21 years of experience in the accounts receivables industry. Prior to joining Crown Asset, Ms. Tucker served as an Auditor at the National Attorney Network. She also held the Arbitration and Legal Operations Manager position at one of the industry's leading law firms. Ms. Tucker is a member and Certified Receivables Compliance Professional of the Receivables Management Association International; certified Third-Party Risk Professional; member and Scholar of The Association of Credit and Collection Professionals. Ms. Tucker earned her B.S. degree in Business Finance and is a veteran of the U.S. Navy.



Sara Woggerman, Owner and President of ARM Compliance Business Solutions, works with organizations to drive compliant business practices through her consulting solutions. Sara's personalized approach prepares financial institutions for regulatory examinations, manages litigation risk, and improves the consumer experience. Sara is known for her passion in helping companies overcome their unique compliance and operational challenges through delivery of compliance risk assessments, policy development, service provider management and oversight, and executive level training programs designed to help financial services companies mitigate risk and maximize efficiency.