



# Educational Offerings

## Stand Out for the RIGHT Reasons: Strategies to Enhance Client/Creditor Collaboration and Opportunities

July 26, 2023 – 9:00am PT/12:00pm ET

One (1) RMAI Education Credit

Sponsored By:



Distinguish yourself as a forward-thinking, innovative, and compliant partner for clients/creditors looking to place or sell consumer accounts. Staying informed and responding timely to significant changes from regulatory or industry litigation can help you navigate risk and unnecessary litigation. Under industry contract terms, informing your client/creditor may be a requirement.

This webinar will highlight solutions to properly monitor, manage, and educate your clients/creditors with industry changes that can impact daily processes and strategies through a thoughtful discussion. of Learn how to effectively engage clients and prospective clients to build confidence, enhance collaboration, and increase placements.

### Pricing:

Member: Free

Non – Member: \$94

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### Course Presenters:



**Stefanie Jackman** is a partner in Troutman Pepper's Consumer Financial Services Group. Stefanie's practice focuses exclusively on providing compliance advice and defending clients across the consumer financial services industry in government investigations, examinations, and consumer litigation. She regularly counsels clients on a variety of complex matters arising under an array of federal and state consumer protection laws, including the FDCPA and Reg. F, FCRA, TCPA, SCRA, EFTA, and UDAP. Her clients include banks and nonbank creditors, student loan servicers, mortgage servicers, credit and prepaid card companies, auto lenders, healthcare providers, debt collectors and buyers, fintech companies, and technology service providers.



**Jeremiah Reichert** is the Vice President of Client Relations at Radius Global Solutions with responsibilities as the executive level point of contact between client as it relates to performance, operational support and contractual obligations. Notable is his 22 years of service within the Radius umbrella through various roles including dialer management, work force management, client services, sales and operational support. Prior experience includes dialer management and work force management with AIG Auto Insurance and Sales Management through various call centers.