



# CONTINUING EDUCATION CERTIFICATE

2023 EXECUTIVE SUMMIT • Monterey, CA

August 1-3, 2023

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name: \_\_\_\_\_ Email: \_\_\_\_\_

Organization: \_\_\_\_\_

Place an "x" by the sessions you attended.

## Tuesday, August 1<sup>st</sup>

- 10:00 – 10:50 am      ☐ Enhancing Consumer Communication Through Generative AI (1 credit)
- 11:00 – 11:50 am      ☐ Do You Know Who's Watching? How the Financial Services Industry Is Addressing the New Safeguard Rules and Trends in State Regulation of Privacy and Data Security (1 credit)
- 12:00 – 12:50 pm      ☐ Building a Diverse and Inclusive Workforce: Unveiling Pay Transparency, Strategic Recruiting, and Business Benefits (1 credit)  
*\*Qualifies for identifying and avoiding discriminatory collection practices (DEI) credit for initial & re-certification*
- 2:00 – 2:50 pm      ☐ Current Issues in Receivables Management (1 credit)
- 3:00 – 3:50 pm      ☐ Beyond Debt Collection Licensing – Other Required Licenses (1 credit)

## Wednesday, August 2<sup>nd</sup>

- 10:00 – 10:50 am      ☐ Keynote Address by Elvis Chan, Federal Bureau of Investigation (FBI) (1 credit)
- 11:00 am – 11:50 pm      ☐ A Conversation with John McNamara, CFPB (1 credit)
- 1:00 – 1:50 pm      ☐ Market Update on Asset Classes (1 credit)
- 2:00 – 2:50 pm      ☐ Insights from the Financial Services Industry (1 credit)

## Thursday, August 3<sup>rd</sup>

- 8:45 – 9:35 am      ☐ Regulators Doubling Down on Executive Liability (1 credit)
- 9:45 – 11:45 am      ☐ State & Federal Legislative & Regulatory Update (2 credits)

Total credits earned: \_\_\_\_\_

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMAI, including the loss of my certification.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

RMAI Staff:  \_\_\_\_\_

Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email [cert@rmaintl.org](mailto:cert@rmaintl.org).