

Steps to Earn a Certified Receivables Compliance Professional (CRCP) Designation

Benefits of Certification

Stay informed of new rules, regulations, compliance news, state & federal legislation, and more

Take the same courses required of businesses you contract with, focusing on industry best practices

Fulfill requirement for Business and Vendor Certification

Fees

2-Year Certification Application Fee	\$250 member \$350 non-member
First-time Applicant Administrative Fee	\$100
2-Year Certification Renewal Fee	\$250 member \$350 non-member

Estimated Education Cost for Application and Renewal

24 education credits (online and live courses) including two required courses:

- » *Introductory Survey Course on Debt Buying* (4 credits): \$250 members / \$325 non-members
- » *Ethics* (2 credits): \$74 members / \$104 non-members
- » RMAI online courses: \$0 members* / varies for non-members
- » RMAI live/in-person courses discounted for members / varies for non-members

* Excludes special webinars outside the regular monthly webinars

For more information, see also:

7 Steps to Earn the Certified Receivables Business (CRB) Designation

7 Steps to Earn the Certified Receivables Vendor (CRV) Designation

Type of Certification: Individual
Intended for receivables management industry professionals
Required for Certified Receivables Business chief compliance officers

- Read the Governance Document in its entirety** (including appendices):
<https://rmaintl.org/GovernanceDocument>
 - **Section 5.6:** Individual Certification Standards
 - **Article VI:** Educational Requirements for Individual Certification
- Complete 24 credits of continuing education** from RMAI or an Authorized Education Provider: <https://rmaintl.org/CRCP-Education>
 - **Required courses** (online or live/in-person):
 - » RMAI's Introductory Survey Course on Debt Buying (4 hours/4 credits)
 - » Qualified Ethics Course (2 hours/2 credits)
 - » Identifying and avoiding discriminatory collection practices (1 hour/1 credit)
 - **If you are/will be a Chief Compliance Officer of a Certified Receivables Business (CRB) you must earn a minimum of 12 credits in person**
 - **All other employees of a CRB or anyone from a non-certified business may earn credits online or in person**
 - **Authorized Education Providers include:**
 - » Receivables Management Association International (rmaintl.org)
 - » ACA International (acainternational.org)
 - » California Association of Collectors (calcollectors.net)
 - » Collection Recovery Solutions (CRS) Conference (collectionrecoveryolutions.com)
 - » Commercial Law League of America (clla.org)
 - » Debt Connection Symposium (DCS) Conference (dcs.zohobackstage.com)
 - » FDCPA Certifications, LLC (fdcpacertifications.com)
 - » Maurice Wutscher LLP (mauricewutscher.com)
 - » National Creditors Bar Association (creditorsbar.org)
 - » National Tax Lien Association (ntla.org)
 - » The National Alliance of Buy Here Pay Here Dealers (bhphinfo.com)
- Complete the *current version* of the CRCP application:**
<https://rmaintl.org/CRCP-Application>
- Provide copies of all Certificates of Completion or Education Credit Forms** with supporting documentation for courses taken from Non-Authorized Education Providers or courses from Authorized Providers who did not provide a certificate of completion.
 - **General Education Credit Form:** <https://rmaintl.org/EducationCreditForm>
- E-mail or mail your application and education documentation to RMAI:**
 - **Email:** cert@rmaintl.org
 - **Mail:** 1050 Fulton Avenue, Suite 120, Sacramento, CA 95825
 - **Submit Payment:** <https://rmai.rmaintl.org/store/CRCP>
- Maintain/renew your CRCP by obtaining 24 continuing education credits every two years.** Required courses for renewal:
 - Ethics (2 hours/2 credits)
 - Identifying and avoiding discriminatory collection practices (1 hour/1 credit)

For more information on RMAI's Certification Program, contact Shannon Parod at (916) 482-2720 or sparod@rmaintl.org