

**Receivables Management Association International**  
**Annual Business Meeting**  
**February 8, 2023**

Minutes

1. **Pledge of Allegiance** – 9:03 AM
2. **RMAI Executive Director Remarks** – RMAI Executive Director, Jan Stieger welcomes attendees to the 26<sup>th</sup> Annual Conference. Announced that we have over 1,300 attendees coming from all 50 states and eight countries. Thanked the conference sponsors. Recognized that we are celebrating the 10<sup>th</sup> year of the Receivables Management Certification Program. Recognized sister trade associations that are in attendance. Thanked and introduced the RMAI staff, consultants, and RMAI Board of Directors.
3. **RMAI President Remarks** – RMAI Board President, Adam Parks, after determining that a quorum was present, called the meeting to order at 9:13 AM. Asked for approval of 2022 Annual Business Meeting minutes. It was M/S/C (Knepper-Stevens/Colby) to approve the 2021 Annual Business Meeting minutes. President Parks welcomed attendees. Announced the new 2022 RMAI Annual Report is on tables. The report is a way to represent what has transpired over the past year to our members. Encouraged the membership to give back to the industry through volunteering on committees. Announced RMAI membership continues to grow, having reached 619 businesses in 2022, which is seven consecutive years of membership growth. Recognized RMAI's advocacy efforts at the state and federal levels and the generous donations to the Legislative Fund that support those efforts. Recognized the RMAI certification program and strategic initiatives.
4. **Awards** – President Parks presented the following awards:
  - a. Jim Mastriani with the Past President's Award
  - b. Bekah Luebcke with the President's Award
  - c. Amber Russo with the Integrity Award
  - d. Mark Naiman with the Reitzel Award
5. **Adjournment** – The Annual Business Meeting was adjourned at 9:33 AM.