



Educational Programs

Certification Series #1: Starting or Continuing Your Certification Journey

November 28, 2023 – 10:30am PT/1:30pm ET

One Half (1/2) RMAI Education Credit

During the first of our three-part certification series, RMAI's General Counsel and RMAI's Director of Certification & Education share some insights for what's been happening and what is coming down the pipeline in the Receivables Management Certification Program world. In this webinar, you will learn about new requirements for RMAI members as it relates to earning business certification, significant changes already in place for renewal or initial business/vendor certification versions 10 and 11, and what's coming in version 12.0. Additionally, attendees will be able to ask questions you may have about certification.

Pricing:

Member: Free

Non – Member: \$94

[Register](#)

Course Presenters:



Shannon Parod, CRCP, is the Director of Certification & Education at RMAI. She has served in many roles throughout her nine-year career, with the RMAI Receivables Management Certification Program and educational programming being her main focuses. She is responsible for managing the certification processes for individuals and businesses and serves as a staff liaison for the Certification Council and various subcommittees. Shannon is also responsible for working with the Education Committee to present RMAI's educational programming through monthly educational webinars and conferences. When she is not focused on certification and education, Shannon also serves as the staff liaison for the Legislative Fundraising Committee and administers much of RMAI's day-to-day operations.



David Reid, CRCP, serves as General Counsel for RMAI. In this capacity, David manages the legal, state legislative, regulatory, and advocacy activities of the association. David also serves as a staff liaison to the RMAI Certification Council and its Standards and Remediation Committees. David is a graduate of Canisius University and Albany Law School. He is admitted to the California, New Jersey, and New York bars.