

## New York City's Proposed Amendments to its Debt Collection Law Dramatically Impacts Collection Systems, Processes, and Ability to Communicate – What You Need to Know to Comment by November 29, 2023

**November 21, 2023 – 12:00pm PT/3:00pm ET**

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The New York City Department of Consumer and Worker Protection (NYC DCWP) just released an updated proposed amendment to its rules relating to debt collection. This updated amendment changes significantly more than the first proposed amendment released by NYC DCWP last year. The proposed changes seek to update the NYC law to align with the FDCPA; however, the effect is significantly more broad. The law would require new collection management systems and processes and will make it very difficult to reach out to NYC consumers. The comment period ends November 29, 2023 – so we are asking anyone who collects in NY to join us this Thanksgiving week for a FREE webinar as our panelists break down the proposal, discuss the potential impacts to your business and NYC consumers, and prepare attendees to submit meaning full comments.




### Pricing:

**Member:** Free

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### Course Presenters:

	<p><b>Kelly Knepper-Stephens</b> is the Chief Compliance Officer and General Counsel at TrueAccord Corp. She is a passionate advocate for making the law (and legal advice) interesting for everyone. Her work focuses on government regulation, compliance, and civil litigation. She advises on the intersection of innovation in technology with consumer protection statutes such as the Fair Debt Collection Practices Act, Fair Credit Reporting Act, Telephone Consumer Protection Act, Equal Credit Opportunity Act, privacy and security laws and other federal and state regulations. Kelly serves on the Board of Directors for the Receivables Management Association International, is an ACA-Certified Instructor, and serves on the Steering Committee for the Consumer Relations Consortium</p>
	<p><b>Don Maurice</b> is a partner at Maurice Wutscher LLP representing the financial services industry in compliance matters, trials and appeals of individual and class actions with offices throughout the United States. He is admitted to the Bars of Massachusetts, New York, New Jersey, and the District of Columbia and has practiced law since 1988. Don has been inducted into the American College of Consumer Financial Services Lawyers and serves on the Governing Committee of the Conference on Consumer Finance Law. Don also serves as RMAI's outside legal counsel.</p>
	<p><b>David Reid</b> serves as General Counsel for the Receivables Management Association International. In this capacity, David manages the legal, state legislative, regulatory, and advocacy activities of the association. David also serves as staff liaison to the RMAI Certification Council and its Standards and Remediation Committees. David is a graduate of Canisius University and Albany Law School. He is admitted to the California, New Jersey, and New York bars.</p>