



CONTINUING EDUCATION CERTIFICATE

2024 ANNUAL CONFERENCE • Las Vegas, NV

February 5-8, 2024

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name: _____ Email: _____

Organization: _____

Place an "x" by the sessions you attended

Tuesday, February 6th

- | | |
|-----------------|--|
| 8:00 – 11:45am | <input type="checkbox"/> Introductory Survey Course on Debt Buying (4 credits) |
| | *Required for initial certification |
| 8:00 – 9:45am | <input type="checkbox"/> Chief Compliance Officer Forum (2 credits) |
| 8:55 --9:45am | <input type="checkbox"/> AI: Innovating through Uncertainty – Framework and Case Study (1 credit) |
| 9:55 -- 10:45am | <input type="checkbox"/> New Exposures New Risks: Are your Web Portals' Terms of Use Enforceable? (1 credit) |
| 9:55 – 10:45am | <input type="checkbox"/> Supervisory Examinations in the Aftermath of Regulation F (1 credit) |
| 10:55 – 11:45am | <input type="checkbox"/> Overcoming the Mythology of Debt Buying and Collections (1 credit) |
| 10:55 – 11:45am | <input type="checkbox"/> AI and Legal Collections (1 credit) |
| 12:45 – 1:35pm | <input type="checkbox"/> RMAI Certification – Program Overview, Audit Insights & Updates (1 credit) |
| 12:45 – 2:30pm | <input type="checkbox"/> Ethics as the Cornerstone of a Compliance Management System (2 credits) |
| | * Required for initial and recertification |
| 1:40 – 2:30pm | <input type="checkbox"/> Let's Hear it from the Other Side of the Pond (1 credit) |

Wednesday, February 7th

- | | |
|-------------------|---|
| 9:00 – 10:10am | <input type="checkbox"/> Keynote Presentation by Tom Quaadman, US Chamber of Commerce (1 credit) |
| 10:30 – 11:20am | <input type="checkbox"/> It's been a Busy Year for Federal Regulators...What's Up and What's to Come (1 credit) |
| 10:30 – 11:20am | <input type="checkbox"/> Mass Arbitration Risks (1 credit) |
| 11:30am – 12:20pm | <input type="checkbox"/> BBB Complaints on the Rise? (1 credit) |
| 11:30am – 12:20pm | <input type="checkbox"/> Alternative Markets in Fintech (1 credit) |
| 2:00 – 2:50pm | <input type="checkbox"/> Auto: Insights on Buying, Selling, Legal Considerations, & Industry Landscape (1 credit) |
| 2:00 – 2:50pm | <input type="checkbox"/> And the Survey Says... (1 credit) |
| 3:00 – 3:50pm | <input type="checkbox"/> The Economy: An Industry Point of View (1 credit) |
| 3:00 – 3:50pm | <input type="checkbox"/> AI Governance: Balancing Innovation and Responsibility (1 credit) |
| 4:10 – 5:00pm | <input type="checkbox"/> Problems Hiring & Retaining Employees? Consider Nearshore/Offshore Solutions (1 credit) |
| 4:10 – 5:00pm | <input type="checkbox"/> 2023 Data Privacy & Security Roundup (1 credit) |

Thursday, February 8th

- | | |
|-------------------|--|
| 9:00 – 9:50 am | <input type="checkbox"/> Debunking Myths & Laying Foundation for Diversity Equity & Inclusion Initiatives (1 credit) |
| | * Required for initial and recertification |
| 10:00 – 10:50am | <input type="checkbox"/> Current Issues in Receivables Management (1 credit) |
| 11:00am – 12:00pm | <input type="checkbox"/> State & Federal Regulatory & Legislative Update (1 credit) |

Total credits earned: _____

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMAI, including the loss of my certification.

Signature: _____ Date: _____

RMAI Staff: 

Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email cert@rmaintl.org.