

Educational Programs

Navigating Advocacy: Unveiling Key Resources and Myths in 3rd Party Collections

June 13, 2024 – 9:00am PT/12:00pm ET One (1) RMAI Education Credit

Join us for an insightful webinar as members of RMAI's Industry Research Working Group unveil their top reference materials and talking points crucial for advocating for the 3rd Party Collections Industry. Discover invaluable resources and learn how to effectively leverage them in your advocacy efforts. Additionally, our experts will debunk common misperceptions surrounding the industry's practices and its vital role in the economy. Don't miss this opportunity to enhance your advocacy skills and gain a deeper understanding of the collections landscape.

Pricing: Member: Free Non – Member: \$94

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Course Presenters:

Bekah Luebcke is a resourceful and creative leader with over 20 years of experience in the receivables management industry. She has held various operations, leadership, and vendor management positions within debt buying, recovery, payment processing, and revenue cycle management organizations. Bekah joined the team at Crown Asset Management, LLC in 2017 and currently serves as the Senior Vice President, Operations, where she oversees the Relationship and Inventory Management teams and many of Crown's extensive daily activities. Bekah is an RMAI Certified Receivables Compliance Professional and participates in various RMAI committees, frequently contributing to creating educational resources and participating in panel discussions for RMAI, NCBA, and other industry events. She is also passionate about leadership development, particularly for the advancement of women in leadership positions.
Barbara Nilsen is a partner and Chief Compliance Officer of the law firm of Blitt & Gaines, P.C. She is licensed to practice in the State of Illinois, the State of Missouri and is admitted to the bar of the United States District Court for the Northern District of Illinois. Prior to joining Blitt and Gaines, P.C. as a Partner, she practiced in the areas of creditor's rights and residential foreclosures at the law firm of Freedman Anselmo and Lindberg, LLC. She has been practicing in the area of creditor's rights for 17 years and has focused the last 12 years in compliance. Barbara currently serves as President on the National Creditors Bar Association.
Dan Simmons is Senior Director of Consulting – Financial Services at TransUnion. He's responsible for providing insights on consumer credit risk management and recent trends in the lending industry. With nearly two decades experience in financial services, Simmons spent 12 years working on consulting projects in domestic and international locations (India, Israel, South Africa, United Kingdom and Vietnam) prior to joining TransUnion in Jan. 2020. In addition to his project work, his background includes directing fraud, collections, customer service and vendor management operations for credit card, retail, powersport and student loan portfolios.