CONTINUING EDUCATION CERTIFICATE

2024 EXECUTIVE SUMMIT • Santa Ana Pueblo, NM
August 6-8, 2024

RECEIVABLES MGMT. ASSOC. INTL.
SETTING THE GLOBAL STANDARD

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name: _____ Email: _____

Organization: _____

Place an "x" by the sessions you attended.

Tuesday, August 6th

10:00 – 10:50 am __ The ROI on Diversity, Equity, Inclusion, and Belonging Programs (1 credit)
Qualifies for identifying and avoiding discriminatory collection practices (DEI) credit for initial & re-certification

11:00 – 11:50 am __ Navigating Ethical Challenges and Compliance in Financial Services (1 credit)
Qualifies for 1 credit of the 2-credit Ethics requirement for initial & re-certification

12:00 – 12:50 pm __ Updates and Insights into the RMAI Working Groups (1 credit)

2:00 – 2:50 pm __ Current Issues in the Debt Buyer Space (1 credit)

3:10 – 4:00 pm __Current Issues in the Legal Collections Space (1 credit)

Wednesday, August 7th

10:00 – 10:50 am __ Keynote Address by Congressman Mike Lawler (1 credit)

11:10 am – 12:00 pm __ Credit Trends and Their Impact on Collections (1 credit)

1:10 – 2:00 pm __ Breaking Down Credit Reporting and FCRA Disputes (1 credit)

2:10 – 3:00 pm __ Insights from the Financial Services Industry (1 credit)

Thursday, August 8th

8:45 – 9:35 am __ Fireside Chat with the Federal Regulators (1 credit)

9:45 – 10:35 am __Grass Roots Advocacy: A Case Study (1 credit)

10:45 –11:45 am __State & Federal Legislative & Regulatory Update (1 credit)

Total credits earned: _____

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMAI, including the loss of my certification.

Signature: _____ Date: _____

RMAI Staff: _____

Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email cert@rmaintl.org.