



## Agenda

Tuesday, August 6, 2024	
8:30 am – 7:00 pm	<b>Registration Open</b> <i>Sponsored by CSS Impact</i>
9:00 am – 4:00 pm	<b>Golf at Twin Warriors Golf Club</b> <i>Sponsored by Crown Asset Management, LLC &amp; TRAKAmerica</i> 9:00 am Shotgun Start
9:00 am – 10:00 am	<b>Networking Breakfast</b>
10:00 am – 10:50 am	<b>The ROI on Diversity, Equity, Inclusion, and Belonging Programs</b> <i>Speaker:</i> Tonia Brown, Solutions for Account Management (SAM Inc.) Jonathan Goldberg, National Recovery Associates, Inc.
10:50 am – 11:00 am	<b>Networking Break</b>
11:00 am – 11:50 am	<b>Navigating Ethical Challenges and Compliance in Financial Services</b> <i>Speakers:</i> Rozanne Andersen, Finvi Sara Woggerman, ARM Compliance Business Solutions
12:00 pm – 12:50 pm	<b>Updates and Insights into the RMAI Working Groups</b> <i>Speakers:</i> Al Hochheiser, Maurice Wutscher LLP Bekah Luebcke, Crown Asset Management, LLC Mellisa Massey, National Credit Adjusters, LLC Don Maurice, Maurice Wutscher, LLP
12:50 pm – 2:00 pm	<b>Networking Lunch</b>
2:00 pm – 2:50 pm	<b>Current Issues in the Debt Buyer Space</b> <i>Speakers:</i> John H. Bedard, Jr., Bedard Law Group, P.C. Tomio B. Narita, Womble Bond Dickinson Anne Thomas, Cavalry Investments, LLC

2:50 pm – 3:10 pm	<b>Iced Coffee Break</b> <i>Sponsored by Equifax, Inc.</i>
3:00 pm – 4:00 pm	<b>Current Issues in the Legal Collections Space</b> <i>Speaker:</i> Jerry Myers, Smith Debnam Narron Drake Saintsing & Myers, LLP Manny Newburger, Barron & Newburger, P.C. Charles Pona, Weltman, Weinberg & Reis Co., L.P.A.
5:00 pm – 7:00 pm	<b>Opening Reception</b> <i>Sponsored by Venable, LLP</i>
9:00 pm – 11:00 pm	<b>After-Hours Firepit Networking Event</b> <i>Sponsored by WebRecon LLC</i>
<b>Wednesday, August 7, 2024</b>	
7:30 am – 3:30 pm	<b>Registration Open</b> <i>Sponsored by CSS Impact</i>
8:00 am – 9:45 am	<b>Breakfast with Industry Partners – Current Issues in Technology</b> <i>Sponsored by Velocity Portfolio Group, Inc.</i>
9:45 am – 10:00 am	<b>Networking Break</b>
10:00 am – 10:50 am	<b>Welcome by RMAI President Brett Soldevila</b> <b>Keynote Address by Congressman Mike Lawler</b> <i>Sponsored by National Recovery Associates, Inc.</i>
10:50 am – 11:10 am	<b>Networking Break</b> <i>Sponsored by VoApps</i>
11:10 am – 12:00 pm	<b>Credit Trends and Their Impact on Collections</b> <i>Sponsored by Universal Fidelity LP</i> <i>Speakers:</i> Ralph Liberio, NCB Management, Inc. Dan Simmons, TransUnion
12:00 pm – 1:10 pm	<b>Networking Lunch</b>
1:10 pm – 2:00 pm	<b>Breaking Down Credit Reporting and FCRA Disputes</b> <i>Speakers:</i> Michael Cassidy, Velocity Portfolio Group Jason Esteves, Hudson Cook, LLP Dan Smith, Consumer Data Industry Association (CDIA)
2:10 pm – 3:00 pm	<b>Insights from the Financial Services Industry</b> <i>Sponsored by Security Credit Services, LLC</i> <i>Speakers:</i> Andrew Duke, Online Lenders Alliance (OLA) Brian Fritzsche, Consumer Bankers Association (CBA) Jennifer Martin, National Automotive Finance Association (NAF) Dan Smith, Consumer Data Industry Association (CDIA) Brigid Ueland, American Financial Services Association (AFSA)

6:00 pm – 9:00 pm	<b>Taste of New Mexico Event</b> <i>Sponsored by EZ Messenger and VeriFacts, LLC</i>
9:00 pm – 11:00 pm	<b>After-Hours Firepit Networking Event</b> <i>Sponsored by TransUnion</i>
<b>Thursday, August 8, 2024</b>	
8:00 am – 10:00 am	<b>Registration Open</b> <i>Sponsored by CSS Impact</i>
8:00 am – 8:45 am	<b>Continental Breakfast</b> <i>Sponsored by Velo Law Office</i>
8:45 am – 9:35 am	<b>Fireside Chat with the Federal Regulators</b> <i>Speakers:</i> Terence Culler, Office of the Comptroller of the Currency (OCC) John McNamara, Consumer Financial Protection Bureau (CFPB)
9:35 am – 9:45 am	<b>Networking Break</b> <i>Sponsored by Orbita Capital Group, LLC</i>
9:45 am – 10:35 am	<b>Grass Roots Advocacy: A Case Study</b> <i>Sponsored by RNN Group</i> <i>Speakers:</i> Todd Gurstel, Gurstel Law Firm, P.C. David Reid, RMAI
10:45 am – 11:45 am	<b>State &amp; Federal Legislative &amp; Regulatory Update</b> <i>Speakers:</i> Ryan Carney, K&L Gates, LLP Don Maurice, Maurice Wutscher, LLP David Reid, RMAI Meghan Stoppel, Cozen O'Connor
11:45 am – 12:00 pm	<b>Retreat Wrap-Up</b> Led by President Brett Soldevila