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Educational Programs

The Fight Over Medical Debt

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One (1) RMAI Education Credit

In 2024, medical debt arguably became the top legislative, regulatory, and policy issue within the United States. To some, medical debt has become synonymous with unethical debt collection practices. How did we get to this point? What new laws and regulations have been adopted in 2024 related to medical debt? Where is this trend likely to lead the nation in the future? Join us on this webinar to hear from policy and government relations experts on the fight over medical debt.

Pricing:
Member: Free
Non – Member: $94

Register

Course Presenters:

	**Mark Detrick** co-founded Capio in 2008. He has been the Chief Executive Officer since 2013, previously serving as the Chief Financial Officer. After working at Price Waterhouse as a staff auditor, Mark entered the healthcare revenue cycle industry when he took a job as a financial analyst at Medaphis Services Corporation in 1993. He held various positions over the next six years, including chief financial officer. Mark graduated from the University of Georgia in 1990. He has a Bachelor of Science in accounting and a Maste of Business Administration. He earned his CPA from the Georgia State Board of Accountancy in 1991.
	**Don Maurice** is a partner at Maurice Wutscher LLP representing the financial services industry in compliance matters, bench trials, jury trials and appeals of individual and class actions. He is admitted to the Bars of Massachusetts, New York, New Jersey and the District of Columbia and has practiced law since 1988. Don has been inducted into the American College of Consumer Financial Services Lawyers. Don serves as outside counsel to RMAI. He is editor of the Consumer Financial Services Blog (cfsblog.com). He is a frequent speaker and author on ethics, financial services, and privacy law. His many articles on consumer financial services law have been published in law reviews and trade publications
	**Franci Wayland** serves as vice president, government relations and public policy for PRA Group and is responsible for the day-to-day management of the state government relations team at PRA. Franci has over fifteen years of experience in the consumer financial services industry and works with senior leadership and internal business partners to develop the legislative policy agenda for the company. Franci is also responsible for the overall planning, organization and execution of PRA's government affairs strategies and activities at the state and local level. In her role at PRA, Franci works closely with contract lobbyists, industry partners and coalitions to educate government officials and lawmakers regarding the consumer financial services industry as a whole.