



2025 Annual Conference

February 10-13, 2025 | Las Vegas, NV

Race Forward into Your Year!

Agenda Color Key
RMAI Registration
Networking Event
Exhibit Hall Hours
Education Session (Juniper 1)
Education Session (Juniper 2)
Education Session: CLE Track (Juniper 4)

Monday, February 10, 2025

9:00 am - 3:00 pm	Golf at the Painted Desert Golf Club <i>Sponsored by Crown Asset Management, LLC and TRAKAmerica</i>
3:00 pm - 7:00 pm Atrium	Registration Open <i>Sponsored by EverChain</i>
3:00 pm - 6:00 pm Ironwood Ballroom	Executive Lounge Open
4:30 pm - 5:30 pm Atrium	Legislative Fund Donor Appreciation Reception



Tuesday, February 11, 2025

7:00 am - 7:30 pm Atrium	Registration Open <i>Sponsored by EverChain</i>		
7:00 am - 8:00 am Juniper 2	Networking Breakfast		
8:00 am - 6:00 pm Ironwood Ballroom	Executive Lounge Open		
8:00 am - 8:50 am	A Comprehensive Guide to Navigating Debt Buyer Licensing Juniper 1 Speakers: Christy Young Barger, Cornerstone Support, Inc. Anastasia Caton, Hudson Cook, LLP	Introductory Survey Course on Debt Buying Juniper 2 Speakers: Don Maurice, MauriceWutscher, LLP Mark Naiman, In the Park MDR	Chief Compliance Officer Forum Juniper 4 Speakers: Rozanne Andersen, Finvi Tonia Brown, First Credit Services, Inc. Michael Kane, Unifund CCR, LLC Anne Thomas, Cavalry Investments, LLC Laura White, PRA Group, LLC
8:55 am - 9:45 am	Data Retention/Data Destruction: Best Practices for Safeguarding Data Juniper 1 Speakers: Matthew Maloney, FFAM360 Alliance Kim Phan, Troutman Pepper Hamilton Saunders LLP		

9:45 am - 9:55 am Atrium	Networking Break		
9:55 am - 10:45 am	Guidance on Credit Reporting and Reasonable Investigations Juniper 1 Speakers: John H. Bedard, Jr., Bedard Law Group, P.C. Tim Collins, InDebted Mike Frost, Frost Echols LLC	Introductory Survey Course on Debt Buying <i>Continued</i> Juniper 2	Is Your Compliance Creating Risk? Juniper 4 Speakers: Katie Neill, TrueAccord Manny Newburger, Barron & Newburger, P.C. Dara Tarkowski, Actuate Law, LLC
10:55 am - 11:45 am	Protecting a Lender's Interest in a Portfolio of Distressed Debt Juniper 1 Speakers: Irwin Bernstein, CMS Services Chuck Dodge, Hudson Cook, LLP Chris Runci, Runci Group		Case Study: Trying FCRA Fraud/ID Theft Cases: Tips, Tales and Takeaways Juniper 4 Speakers: Lauren M. Burnette, Messer Strickler Burnette Ltd. John M. Marees, II, Messer Strickler Burnette, Ltd. Jackson Walker, Resurgent Capital Services
11:45 am - 12:45 pm	Networking Lunch Terrace	First Time Attendee/New Member Luncheon Juniper 2	
12:30 pm - 2:30 pm Atrium	Professional Headshots <i>Sponsored by FLOCK Specialty Finance</i>		
12:45 pm - 1:35 pm	Enhancing Compliance and Performance: Managing Non-Conformities and Root Cause Analysis for Debt Collectors and Debt Buyers Juniper 1 Speakers: Rozanne Andersen, Finvi Brit Suttell, Barron & Newburger, P.C.	Ethics as the Cornerstone of a Compliance Management System Juniper 4 Speakers: Kelly Knepper-Stephens, TrueAccord Sara Woggerman, ARM Compliance Business Solutions	
1:35 pm - 1:45 pm Atrium	Networking Break		
1:45 pm - 2:35 pm	The Small(er) Debt Buyer Experience Juniper 1 Speakers: Ryan Banda, Denali Capital Andrew Roskam, Acctcorp International Amber Russo, Kino Financial Co. LLC	Ethics as the Cornerstone of a Compliance Management System <i>Continued</i> Juniper 4	
2:45 pm - 4:00 pm Juniper 2	Attorney/Collection Agency/Debt Buyer Networking Meeting		
3:00 pm - 4:00 pm Atrium	Specialty Coffee Bar		
4:10 pm - 5:00 pm Juniper 1	Annual Business Meeting		
5:00 pm - 7:30 pm Ironwood Ballroom	Exhibit Hall Open		

5:00 pm - 7:30 pm Ironwood Ballroom	Opening Reception
5:00 pm Ironwood Ballroom	Silent Auction Opens <i>Sponsored by Kino Financial Co., LLC</i>



Wednesday, February 12, 2025

7:00 am - 6:30 pm Atrium	Registration Open <i>Sponsored by EverChain</i>	
8:00 am - 6:30 pm Ironwood Ballroom	Exhibit Hall Open	
8:00 am - 6:30 pm Ironwood Ballroom	Executive Lounge Open	
8:00 am - 6:00 pm Ironwood Ballroom	Silent Auction Open <i>Sponsored by Kino Financial Co., LLC</i>	
8:00 am - 9:00 am Ironwood Ballroom	Networking Breakfast	
9:00 am - 10:10 am Juniper 1	Keynote Address	
10:10 am - 10:30 am Atrium	Networking Break	
10:30 am - 11:20 am	AI & Collections: Navigating the Legal and Compliance Maze (Part 1) Juniper 1 Speakers: Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP Heath Morgan, Martin Lyons Watts Morgan PLLC Chantal Wonder, McGlinchey Stafford, PLLC	State Legislative & Regulatory Update Juniper 4 Speakers: Don Maurice, MauriceWutscher, LLP David Reid, Receivables Management Association International Meghan Stoppel, Cozen O'Connor
11:30 am - 12:20 pm	AI & Collections: Compliance, Risks, and Best Practices Workshop (Part 2) Juniper 1 Table Hosts: Josh Allen, Tratta Christine Commeignes, January Technologies Ranjan Dharmaraja, Consuegra & Duffy, PLLC Amanda Duffy, Quantrax Corporation, Inc. Rami Haddad, PRA Group Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP Heath Morgan, Martin Lyons Watts Morgan PLLC Ha Nguyen, Kompato AI Inc. David Snyder, Midland Credit Management Chantal Wonder, McGlinchey Stafford, PLLC	In-House Insights: Steering Organizations Through Legal Challenges Juniper 4 Speaker: Matt Jubenville, Midland Credit Management Joel May, Crown Asset Management, LLC Jonathan Pompan, Venable LLP Anne Thomas, Cavalry Investments, LLC Lauren Valenzuela, TrueAccord ML
12:20 pm - 2:00 pm Ironwood Ballroom	Networking Lunch	

12:30 pm - 2:30 pm Atrium	Professional Headshots <i>Sponsored by FLOCK Specialty Finance</i>	
1:00 pm - 2:00 pm Juniper 2	Join a Debt Buyer Provider Network	
2:00 pm - 2:50 pm	Federal Legislative & Regulatory Update Juniper 1 Speakers: Dan Crowley, K&L Gates, LLP Bill Hulse, U.S. Chamber of Commerce Celia Winslow, American Financial Services Association	Current Issues in Bankruptcy Litigation Juniper 4 Speakers: Sarah Atwood, Kathleen Leavitt, Chapter 13 Trustee Al Hochheiser, MauriceWutscher, LLP Jeff Sloane, The Sloane/Tycret Law Group
3:00 pm - 3:50 pm	Federal Regulator Panel Juniper 1 Speakers: Terence Culler, OCC John McNamara, CFPB	Mastering Digital Debt Collection: Advanced Strategies and Emerging Risks (Part 1) Juniper 4 Speakers: Cara Cotter, Kaleo Legal Jonathan Floyd, Troutman Pepper Lauren Valenzuela, TrueAccord
3:50 pm - 4:10 pm Atrium	Networking Break	
4:10 pm - 5:00 pm	How to Develop an Effective Litigation Strategy Juniper 1 Speakers: Jason Collins, Spring Oaks Capital LLC Denise Cross, LexisNexis Risk Solutions Rebekah Henderson, Velocity Portfolio Group, Inc. Jeff Ragsdale, TransUnion	Mastering Digital Debt Collection: Best Practices Workshop (Part 2) Juniper 4 Table Hosts: Naama Bloom, TrueAccord ML Mia Buffalini, Remitter Sean Clark, Provana Tim Collins, InDebted Cara Cotter, Kaleo Legal Jonathan Floyd, Troutman Pepper Brandon Meetze, January Technologies Lauren Valenzuela, TrueAccord ML
5:00 pm - 6:30 pm Ironwood Ballroom	Networking Reception	
6:00 pm Ironwood Ballroom	Silent Auction Closes <i>Sponsored by Kino Financial Co., LLC</i>	
8:30 pm - 11:00 pm Juniper 2, 3 & 4	Speedway Social <i>Sponsors include LexisNexis Risk Solutions and TransUnion</i>	



Thursday, February 13, 2025

8:00 am - 12:00 pm Atrium	Registration Open <i>Sponsored by EverChain</i>
8:00 am - 9:00 am Atrium	Networking Breakfast
9:00 am - 9:50 am Juniper 1	April Fools or Nightmare Rules? Navigating NYC's Amended Debt Collection Regulations Speakers: Bekah Luebcke, Crown Asset Management, LLC Don Maurice, MauriceWutscher, LLP Katie Neill, TrueAccord

10:00 am - 10:50 am Juniper 1	A Global Lens on DEIB: What Works, Gaps and Actionable Guidelines for U.S. Organizations Speakers: Lori Cameron, Connect BPO Reese Naidoo, Nutun Business Services South Africa (Pty) Ltd. Altaf Sayed, Epicenter Technologies
10:50 am - 11:10 am Atrium	Networking Break
11:10 am - 12:00 pm Juniper 1	Staying Ahead of the Curve: Navigating the Ever-Evolving Legal and Regulatory Landscape Speakers: Shelly Gensmer-Cleek, Frost Echols LLC Jonathan Pompan, Venable LLP Nicole Strickler, Messer Strickler Burnette, Ltd.
12:00 pm	Conference Adjourns

Updated 12/18/2024

Visit <http://rmaintl.org/AC2025> for more information