



# 2025 Annual Conference

February 10-13, 2025 | Las Vegas, NV

**Race Forward into Your Year!**

<b>Agenda Color Key</b>
<b>RMAI Registration</b>
<b>Networking Event</b>
<b>Exhibit Hall Hours</b>
<b>Education Session (Juniper 1)</b>
<b>Education Session (Juniper 2)</b>
<b>Education Session: CLE Track (Juniper 4)</b>

## Monday, February 10, 2025

9:00 am - 3:00 pm	<b>Golf at the Painted Desert Golf Club</b> <i>Sponsored by Crown Asset Management, LLC and TRAKAmerica</i>
3:00 pm - 7:00 pm Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>
3:00 pm - 6:00 pm Ironwood Ballroom	<b>Executive Lounge Open</b>
4:30 pm - 5:30 pm Atrium	<b>Legislative Fund Donor Appreciation Reception</b>



## Tuesday, February 11, 2025

7:00 am - 7:30 pm Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>		
7:00 am - 8:00 am Juniper 2	<b>Networking Breakfast</b>		
8:00 am - 6:00 pm Ironwood Ballroom	<b>Executive Lounge Open</b>		
8:00 am - 8:50 am	<b>A Comprehensive Guide to Navigating Debt Buyer Licensing</b> Juniper 1 <b>Speakers:</b> Christy Young Barger, Cornerstone Support, Inc.   Anastasia Caton, Hudson Cook, LLP	<b>Introductory Survey Course on Debt Buying</b> Juniper 2 <b>Speakers:</b> Don Maurice, MauriceWutscher, LLP   Mark Naiman, In the Park MDR	<b>Chief Compliance Officer Forum</b> <i>Sponsored by Halsted Financial Services, LLC</i> Juniper 4 <b>Speakers:</b> Rozanne Andersen, Finvi   Tonia Brown, First Credit Services, Inc.   Michael Kane, JJ Marshall   Anne Thomas, Cavalry Investments, LLC   Laura White, PRA Group, LLC
8:55 am - 9:45 am	<b>Data Retention/Data Destruction: Best Practices for Safeguarding Data</b> Juniper 1 <b>Speakers:</b> Matthew Maloney, FFAM360 Alliance   Kim Phan, Troutman Pepper Hamilton Saunders LLP		

9:45 am - 9:55 am Atrium	<b>Networking Break</b>		
9:55 am - 10:45 am	<b>Guidance on Credit Reporting and Reasonable Investigations</b> Juniper 1 <b>Speakers:</b> John H. Bedard, Jr., Bedard Law Group, P.C.   Tim Collins, InDebted   Mike Frost, Frost Echols LLC	<b>Introductory Survey Course on Debt Buying</b> <i>Continued</i> Juniper 2	<b>Is Your Compliance Creating Risk?</b> <i>Sponsored by Troy Capital, LLC</i> Juniper 4 <b>Speakers:</b> Katie Neill, TrueAccord   Manny Newburger, Barron & Newburger, P.C.   Dara Tarkowski, Actuate Law, LLC
10:55 am - 11:45 am	<b>Protecting a Lender's Interest in a Portfolio of Distressed Debt</b> Juniper 1 <b>Speakers:</b> Irwin Bernstein, CMS Services   Chuck Dodge, Hudson Cook, LLP   Chris Runci, Runci Group		<b>Case Study: Trying FCRA Fraud/ID Theft Cases: Tips, Tales and Takeaways</b> Juniper 4 <b>Speakers:</b> Lauren M. Burnette, Messer Strickler Burnette Ltd.   John M. Marees, II, Messer Strickler Burnette, Ltd.   Jackson Walker, Resurgent Capital Services
11:45 am - 12:45 pm	<b>Networking Lunch</b> Terrace	<b>First Time Attendee/New Member Luncheon</b> Juniper 2	
12:30 pm - 2:30 pm Atrium	<b>Professional Headshots</b> <i>Sponsored by FLOCK Specialty Finance</i>		
12:45 pm - 1:35 pm	<b>Enhancing Compliance and Performance: Managing Non-Conformities and Root Cause Analysis for Debt Collectors and Debt Buyers</b> <i>Sponsored by Convoke Inc.</i> Juniper 1 <b>Speakers:</b> Rozanne Andersen, Finvi   Brit Suttell, Barron & Newburger, P.C.	<b>Ethics as the Cornerstone of a Compliance Management System</b> Juniper 4 <b>Speakers:</b> Kelly Knepper-Stephens, TrueAccord   Sara Woggerman, ARM Compliance Business Solutions	
1:35 pm - 1:45 pm Atrium	<b>Networking Break</b>		
1:45 pm - 2:35 pm	<b>The Small(er) Debt Buyer Experience</b> Juniper 1 <b>Speakers:</b> Ryan Banda, Denali Capital   Andrew Roskam, Acctcorp International   Amber Russo, Kino Financial Co. LLC	<b>Ethics as the Cornerstone of a Compliance Management System</b> <i>Continued</i> Juniper 4	
2:45 pm - 4:00 pm Juniper 2	<b>Attorney/Collection Agency/Debt Buyer Networking Meeting</b>		
3:00 pm - 4:00 pm Atrium	<b>Specialty Coffee Bar</b>		
4:10 pm - 5:00 pm Juniper 1	<b>Annual Business Meeting</b>		

<b>5:00 pm - 7:30 pm</b> Ironwood Ballroom	<b>Exhibit Hall Open</b>
<b>5:00 pm - 7:30 pm</b> Ironwood Ballroom	<b>Opening Reception</b>
<b>5:00 pm</b> Ironwood Ballroom	<b>Silent Auction Opens</b> <i>Sponsored by Kino Financial Co., LLC</i>



## Wednesday, February 12, 2025

<b>7:00 am - 6:30 pm</b> Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>	
<b>8:00 am - 6:30 pm</b> Ironwood Ballroom	<b>Exhibit Hall Open</b>	
<b>8:00 am - 6:30 pm</b> Ironwood Ballroom	<b>Executive Lounge Open</b>	
<b>8:00 am - 6:00 pm</b> Ironwood Ballroom	<b>Silent Auction Open</b> <i>Sponsored by Kino Financial Co., LLC</i>	
<b>8:00 am - 9:00 am</b> Ironwood Ballroom	<b>Networking Breakfast</b>	
<b>9:00 am - 10:10 am</b> Juniper 1	<b>Keynote Address</b>	
<b>10:10 am - 10:30 am</b> Atrium	<b>Networking Break</b>	
<b>10:30 am - 11:20 am</b>	<b>AI &amp; Collections: Navigating the Legal and Compliance Maze (Part 1)</b> Juniper 1 <b>Speakers:</b> Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP   Heath Morgan, Martin Lyons Watts Morgan PLLC   Chantal Wonder, McGlinchey Stafford, PLLC	<b>State Legislative &amp; Regulatory Update</b> Juniper 4 <b>Speakers:</b> Don Maurice, MauriceWutscher, LLP   David Reid, Receivables Management Association International   Meghan Stoppel, Cozen O'Connor
<b>11:30 am - 12:20 pm</b>	<b>AI &amp; Collections: Compliance, Risks, and Best Practices Workshop (Part 2)</b> Juniper 1 <b>Table Hosts:</b> Josh Allen, Tratta   Christine Commeignes, January Technologies   Ranjan Dharmaraja, Consuegra & Duffy, PLLC   Amanda Duffy, Quantrax Corporation, Inc.   Rami Haddad, PRA Group   Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP   Heath Morgan, Martin Lyons Watts Morgan PLLC   Ha Nguyen, Kompato AI Inc.   David Snyder, Midland Credit Management   Chantel Wonder, McGlinchey Stafford, PLLC	<b>In-House Insights: Steering Organizations Through Legal Challenges</b> Juniper 4 <b>Speaker:</b> Matt Jubenville, Midland Credit Management   Joel May, Crown Asset Management, LLC   Jonathan Pompan, Venable LLP   Anne Thomas, Cavalry Investments, LLC   Lauren Valenzuela, TrueAccord ML
<b>12:20 pm - 2:00 pm</b> Ironwood Ballroom	<b>Networking Lunch</b>	

<b>12:30 pm - 2:30 pm</b> Atrium	<b>Professional Headshots</b> <i>Sponsored by FLOCK Specialty Finance</i>	
<b>1:00 pm - 2:00 pm</b> Juniper 2	<b>Join a Debt Buyer Provider Network</b>	
<b>2:00 pm - 2:50 pm</b>	<b>Federal Legislative &amp; Regulatory Update</b> Juniper 1 <b>Speakers:</b> Mike Becker, RMAI   Dan Crowley, K&L Gates, LLP   Bill Hulse, U.S. Chamber of Commerce	<b>Current Issues in Bankruptcy Litigation</b> Juniper 4 <b>Speakers:</b> Sarah Atwood, Kathleen Leavitt, Chapter 13 Trustee   Al Hochheiser, MauriceWutscher, LLP   Jeff Sloane, The Sloane/Tycret Law Group
<b>3:00 pm - 3:50 pm</b>	<b>Federal Regulator Panel</b> Juniper 1 <b>Speakers:</b> Terence Culler, OCC   John McNamara, CFPB	<b>Mastering Digital Debt Collection: Advanced Strategies and Emerging Risks (Part 1)</b> Juniper 4 <b>Speakers:</b> Cara Cotter, Kaleo Legal   Jonathan Floyd, Troutman Pepper   Lauren Valenzuela, TrueAccord
<b>3:50 pm - 4:10 pm</b> Atrium	<b>Networking Break</b>	
<b>4:10 pm - 5:00 pm</b>	<b>How to Develop an Effective Litigation Strategy</b> Juniper 1 <b>Speakers:</b> Jason Collins, Spring Oaks Capital LLC   Denise Cross, LexisNexis Risk Solutions   Rebekah Henderson, Velocity Portfolio Group, Inc.   Jeff Ragsdale, TransUnion	<b>Mastering Digital Debt Collection: Best Practices Workshop (Part 2)</b> Juniper 4 <b>Table Hosts:</b> Naama Bloom, TrueAccord ML   Mia Buffalini, Remitter   Sean Clark, Provana   Tim Collins, InDebted   Cara Cotter, Kaleo Legal   Jonathan Floyd, Troutman Pepper   Brandon Meetze, January Technologies   Lauren Valenzuela, TrueAccord ML
<b>5:00 pm - 6:30 pm</b> Ironwood Ballroom	<b>Networking Reception</b>	
<b>6:00 pm</b> Ironwood Ballroom	<b>Silent Auction Closes</b> <i>Sponsored by Kino Financial Co., LLC</i>	
<b>8:30 pm - 11:00 pm</b> Juniper 2, 3 & 4	<b>Speedway Social</b> <i>Sponsors include LexisNexis Risk Solutions and TransUnion</i>	



## Thursday, February 13, 2025

<b>8:00 am - 12:00 pm</b> Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>
<b>8:00 am - 9:00 am</b> Atrium	<b>Networking Breakfast</b>
<b>9:00 am - 9:50 am</b> Juniper 1	<b>April Fools or Nightmare Rules? Navigating NYC's Amended Debt Collection Regulations</b> <b>Speakers:</b> Bekah Luebcke, Crown Asset Management, LLC   Don Maurice, MauriceWutscher, LLP   Katie Neill, TrueAccord

<b>10:00 am - 10:50 am</b> Juniper 1	<b>A Global Lens on DEIB: What Works, Gaps and Actionable Guidelines for U.S. Organizations</b> <b>Speakers:</b> Lori Cameron, Connect BPO   Reese Naidoo, Nutun Business Services South Africa (Pty) Ltd.   Altaf Sayed, Epicenter Technologies
<b>10:50 am - 11:10 am</b> Atrium	<b>Networking Break</b>
<b>11:10 am - 12:00 pm</b> Juniper 1	<b>Staying Ahead of the Curve: Navigating the Ever-Evolving Legal and Regulatory Landscape</b> <b>Speakers:</b> Shelly Gensmer-Cleek, Frost Echols LLC   Jonathan Pompan, Venable LLP   Nicole Strickler, Messer Strickler Burnette, Ltd.
<b>12:00 pm</b>	<b>Conference Adjourns</b>

Updated 1/3/2025

Visit <http://rmaintl.org/AC2025> for more information