



Educational Programs

Innovation and Future Trends in the Accounts Receivable Management Industry

February 4th, 2025 – 9:00am PT/12:00pm ET
One (1) RMAI Education Credit

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As the debt collection and debt buying industry navigates the rapidly evolving financial landscape, staying ahead of emerging trends is essential for sustainable growth and compliance. During this session we will explore how cutting-edge technologies and practices are shaping the future of debt collection and debt buying. Key topics include:

- **Fintech Integration:** Discover how financial technology is revolutionizing debt collection practices, from automated payment systems to advanced analytics, enhancing efficiency and customer engagement.
- **Sustainability in Debt Collection:** Explore sustainable practices within the industry and their long-term impact on operational efficiency, customer relationships, and regulatory alignment.
- **Compliance Automation:** How emerging technologies can enhance monitoring and reporting capabilities. By leveraging machine learning and robotic process automation (RPA), organizations can streamline workflows, improve efficiency, and mitigate risks in real-time. This approach also strengthens system controls and enables end-to-end automation, from loan origination to final repayment.

Learn how integrating sustainability into your business model can drive both profitability and positive social impact. Join industry experts and innovators, Sara Woggerman and Rozanne Andersen, as we delve into these transformative trends, providing actionable insights and strategies to help you navigate the future of debt collection with confidence and success.

Pricing:

Member: Free

Non – Member: \$94

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Course Presenters:

	<p>Rozanne Andersen serves as Finvi’s Vice President and Chief Compliance Officer. She is responsible for leading Finvi’s corporate efforts and response to the CFPB’s launch of compliance examinations in the ARM industry. Rozanne also serves as RMAI’s education consultant.</p>
	<p>Sara Woggerman, the Owner and President of ARM Compliance Business Solutions, Sara works with organizations to drive compliant business practices through her consulting solutions. Sara’s personalized approach prepares financial institutions for regulatory examinations, manage litigation risk, and improves the consumer experience.</p>