



CONTINUING EDUCATION CERTIFICATE

2025 ANNUAL CONFERENCE • Las Vegas, NV

February 10-13, 2025

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name: _____ Email: _____

Organization: _____

Place an "x" by the sessions you attended

Tuesday, February 11th

- | | |
|-----------------|---|
| 8:00 – 11:45am | <input type="checkbox"/> Introductory Survey Course on Debt Buying (4 credits) |
| | *Required for initial certification |
| 8:00 – 9:45am | <input type="checkbox"/> Chief Compliance Officer Forum (2 credits) |
| 8:00 – 8:50am | <input type="checkbox"/> A Comprehensive Guide to Navigating Debt Buyer Licensing (1 credit) |
| 8:55 --9:45am | <input type="checkbox"/> Data Retention/Data Destruction: Best Practices for Safeguarding Data (1 credit) |
| 9:55 -- 10:45am | <input type="checkbox"/> Guidance on Credit Reporting and Reasonable Investigations (1 credit) |
| 9:55 – 10:45am | <input type="checkbox"/> True North in Compliance: A Compass for Sustainable Solutions (1 credit) |
| 10:55 – 11:45am | <input type="checkbox"/> Protecting a Lender's Interest in a Portfolio of Distressed Debt (1 credit) |
| 10:55 – 11:45am | <input type="checkbox"/> Case Study: Trying FCRA Fraud/ID Theft Cases – Tips, Tales and Takeaways (1 credit) |
| 12:45 – 1:35pm | <input type="checkbox"/> Enhancing Compliance and Performance: Managing Non-Conformities and Root Cause Analysis for Debt Collectors and Debt Buyers (1 credit) |
| 12:45 – 2:35pm | <input type="checkbox"/> Ethics as the Cornerstone of a Compliance Management System (2 credits) |
| | * Required for initial and recertification |
| 1:45 – 2:35pm | <input type="checkbox"/> The Small(er) Debt Buyer Experience (1 credit) |
| 2:45 – 4:00pm | <input type="checkbox"/> Attorney/Collection Agency/Debt Buyer Networking Meeting (1.25 credits) |

Wednesday, February 12th

- | | |
|-------------------|---|
| 9:00 – 10:10am | <input type="checkbox"/> Keynote Address from Dr. Andrew Nigrinis (1 credit) |
| 10:30 – 11:20am | <input type="checkbox"/> AI & Collections: Navigating the Legal and Compliance Maze (Part 1) - (1 credit) |
| 10:30 – 11:20am | <input type="checkbox"/> State Legislative & Regulatory Update (1 credit) |
| 11:30am – 12:20pm | <input type="checkbox"/> AI & Collections: Compliance, Risks, and Best Practices Workshop (Part 2) - (1 credit) |
| 11:30am – 12:20pm | <input type="checkbox"/> In-House Insights: Steering Organizations Through Legal Challenges (1 credit) |
| 2:00 – 2:50pm | <input type="checkbox"/> Federal Legislative & Regulatory Update (1 credit) |
| 2:00 – 2:50pm | <input type="checkbox"/> Current Issues in Bankruptcy Litigation (1 credit) |
| 3:00 – 3:50pm | <input type="checkbox"/> Federal Regulator Panel (1 credit) |
| 3:00 – 3:50pm | <input type="checkbox"/> Mastering Digital Debt Collection: Advanced Strategies and Emerging Risk (Part 1) - (1 credit) |
| 4:10 – 5:00pm | <input type="checkbox"/> How to Develop an Effective Litigation Strategy (1 credit) |
| 4:10 – 5:00pm | <input type="checkbox"/> Mastering Digital Debt Collection: Best Practices Workshop (Part 2) - (1 credit) |

Thursday, February 13th

- | | |
|-------------------|---|
| 9:00 – 9:50 am | <input type="checkbox"/> April Fools or Nightmare Rules? Navigating NYC's Amended Debt Collection Regs (1 credit) |
| 10:00 – 10:50am | <input type="checkbox"/> A Global Lens on DEIB: What Works, Gaps and Actionable Guidelines for U.S. (1 credit) |
| | * Required for initial and recertification |
| 11:10am – 12:00pm | <input type="checkbox"/> Staying Ahead of the Curve: Navigating the Ever-Evolving Legal/Regulatory Landscape (1 credit) |

Total credits earned: _____

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMAI, including the loss of my certification.

Signature: _____ Date: _____

RMAI Staff: _____

Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email cert@rmaintl.org.