

# 2025 Annual Conference

February 10-13, 2025 | Las Vegas, NV

***Race Forward into Your Year!***

Agenda Color Key
Registration
Networking Event
Exhibit Hall Hours
Education Session (Juniper 1)
Education Session (Juniper 2)
Education Session: CLE Track (Juniper 4)

## Monday, February 10, 2025

9:00 am - 3:00 pm	Golf at the Painted Desert Golf Club <i>Sponsored by Crown Asset Management, LLC and TRAKAmerica</i>
3:00 pm - 7:00 pm Atrium	Registration Open <i>Sponsored by EverChain</i>
3:00 pm - 6:00 pm Ironwood Ballroom	Executive Lounge Open
4:30 pm - 5:30 pm Atrium	Legislative Fund Donor Appreciation Reception



## Tuesday, February 11, 2025

7:00 am - 7:30 pm Atrium	Registration Open <i>Sponsored by EverChain</i>		
7:00 am - 8:00 am Juniper 2	Networking Breakfast		
8:00 am - 6:00 pm Ironwood Ballroom	Executive Lounge Open		
8:00 am - 8:50 am	<b>A Comprehensive Guide to Navigating Debt Buyer Licensing</b> Juniper 1 <b>Speakers:</b> Christy Young Barger, Cornerstone Support, Inc.   Anastasia Caton, Hudson Cook, LLP	<b>Introductory Survey Course on Debt Buying</b> <i>Sponsored by QBE Insurance</i> Juniper 2 <b>Speakers:</b> Don Maurice, MauriceWutscher, LLP   Mark Naiman, In the Park MDR	<b>Chief Compliance Officer Forum</b> <i>Sponsored by Halsted Financial Services, LLC</i> Juniper 4 <b>Speakers:</b> Rozanne Andersen, Finvi   Tonia Brown, First Credit Services, Inc.   Michael Kane, JJ Marshall   Anne Thomas, Cavalry Investments, LLC   Laura White, InDebted
8:55 am - 9:45 am	<b>Data Retention/Data Destruction: Best Practices for Safeguarding Data</b> Juniper 1 <b>Speakers:</b> Matthew Maloney, FFAM360 Alliance   Kim Phan, Troutman Pepper Hamilton Saunders LLP		

9:45 am - 9:55 am Atrium	Networking Break <i>Sponsored by World Credit Recovery</i>		
9:55 am - 10:45 am	Guidance on Credit Reporting and Reasonable Investigations Juniper 1 <b>Speakers:</b> John H. Bedard, Jr., Bedard Law Group, P.C.   Mike Frost, Frost Echols LLC   Laura White, InDebted	Introductory Survey Course on Debt Buying <i>Continued</i> Juniper 2	True North in Compliance: A Compass for Sustainable Solutions <i>Sponsored by Troy Capital, LLC</i> Juniper 4 <b>Speakers:</b> Katie Neill, TrueAccord   Manny Newburger, Barron & Newburger, P.C.   Dara Tarkowski, Actuate Law, LLC
10:55 am - 11:45 am	Protecting a Lender’s Interest in a Portfolio of Distressed Debt Juniper 1 <b>Speakers:</b> Irwin Bernstein, CMS Services   Chuck Dodge, Hudson Cook, LLP   Chris Runci, Runci Group		Case Study: Trying FCRA Fraud/ID Theft Cases: Tips, Tales and Takeaways Juniper 4 <b>Speakers:</b> Lauren M. Burnette, Messer Strickler Burnette Ltd.   John M. Marees, II, Messer Strickler Burnette, Ltd.   Jackson Walker, Resurgent Capital Services
11:45 am - 12:45 pm	Networking Lunch Terrace		First Time Attendee/New Member Luncheon Juniper 2
12:30 pm - 2:30 pm Atrium	Professional Headshots <i>Sponsored by FLOCK Specialty Finance</i>		
12:45 pm - 1:35 pm	Enhancing Compliance and Performance: Managing Non-Conformities and Root Cause Analysis for Debt Collectors and Debt Buyers <i>Sponsored by Convoke Inc.</i> Juniper 1 <b>Speakers:</b> Rozanne Andersen, Finvi   Brit Suttell, Barron & Newburger, P.C.	Ethics as the Cornerstone of a Compliance Management System Juniper 4 <b>Speakers:</b> Kelly Knepper-Stephens, TrueAccord   Sara Woggerman, ARM Compliance Business Solutions	
1:35 pm - 1:45 pm Atrium	Networking Break		
1:45 pm - 2:35 pm	The Small(er) Debt Buyer Experience Juniper 1 <b>Speakers:</b> Ryan Banda, Denali Capital   Andrew Roskam, Acctcorp International   Amber Russo, Kino Financial Co. LLC	Ethics as the Cornerstone of a Compliance Management System <i>Continued</i> Juniper 4	
2:45 pm - 4:00 pm Juniper 2	Attorney/Collection Agency/Debt Buyer Networking Meeting <i>Sponsored by Resolv.Global</i>		
3:00 pm - 4:00 pm Atrium	Welcome Coffee Bar <i>Sponsored by National Loan Exchange, Inc.</i>		
4:10 pm - 5:00 pm Juniper 1	Annual Business Meeting		

<b>5:00 pm - 7:30 pm</b> Ironwood Ballroom	<b>Exhibit Hall Open</b>
<b>5:00 pm - 7:30 pm</b> Ironwood Ballroom	<b>Opening Reception</b>
<b>5:00 pm</b> Ironwood Ballroom	<b>Silent Auction Opens</b> <i>Sponsored by Kino Financial Co., LLC</i>



**Wednesday, February 12, 2025**

<b>7:00 am - 6:30 pm</b> Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>	
<b>8:00 am - 6:30 pm</b> Ironwood Ballroom	<b>Exhibit Hall Open</b>	
<b>8:00 am - 6:30 pm</b> Ironwood Ballroom	<b>Executive Lounge Open</b>	
<b>8:00 am - 6:00 pm</b> Ironwood Ballroom	<b>Silent Auction Open</b> <i>Sponsored by Kino Financial Co., LLC</i>	
<b>8:00 am - 9:00 am</b> Ironwood Ballroom	<b>Networking Breakfast</b> <i>Sponsored by Financial Recovery Services, Inc.</i>	
<b>9:00 am - 10:10 am</b> Juniper 1	<b>Keynote Presentation from Economist Dr. Andrew Nigrinis</b>	
<b>10:10 am - 10:30 am</b> Atrium	<b>Networking Break</b> <i>Sponsored by Absolute Resolutions Corp.</i>	
<b>10:30 am - 11:20 am</b>	<b>AI &amp; Collections: Navigating the Legal and Compliance Maze (Part 1)</b> <i>Sponsored by CollectionWise, Inc.</i> Juniper 1 <b>Speakers:</b> Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP   Heath Morgan, Martin Lyons Watts Morgan PLLC   Chantel Wonder, McGlinchey Stafford, PLLC	<b>State Legislative &amp; Regulatory Update</b> Juniper 4 <b>Speakers:</b> Don Maurice, MauriceWutscher, LLP   David Reid, Receivables Management Association International   Meghan Stoppel, Cozen O’Connor
<b>11:30 am - 12:20 pm</b>	<b>AI &amp; Collections: Compliance, Risks, and Best Practices Workshop (Part 2)</b> Juniper 1 <b>Table Hosts:</b> Andrew Boyd, Tratta   Christine Commeignes, January Technologies   Ranjan Dharmaraja, Consuegra & Duffy, PLLC   Amanda Duffy, Quantrax Corporation, Inc.   Rami Haddad, PRA Group   Stefanie Jackman, Troutman Pepper Hamilton Saunders LLP   Heath Morgan, Martin Lyons Watts Morgan PLLC   Nguyen Nguyen, Kompato AI Inc.   David Snyder, Midland Credit Management   Chantel Wonder, McGlinchey Stafford, PLLC	<b>In-House Insights: Steering Organizations Through Legal Challenges</b> Juniper 4 <b>Speaker:</b> Matt Jubenville, Midland Credit Management   Patrick Mott, Capital One   Jonathan Pompan, Venable LLP   Lauren Valenzuela, TrueML Products
<b>12:20 pm - 2:00 pm</b> Ironwood Ballroom	<b>Networking Lunch</b>	

<b>12:30 pm - 2:30 pm</b> Atrium	<b>Professional Headshots</b> <i>Sponsored by FLOCK Specialty Finance</i>	
<b>1:00 pm - 2:00 pm</b> Juniper 2	<b>Join a Debt Buyer or Originator Provider Network</b>	
<b>2:00 pm - 2:50 pm</b>	<b>Federal Legislative &amp; Regulatory Update</b> Juniper 1 <b>Speakers:</b> Mike Becker, RMAI   Dan Crowley, K&L Gates, LLP   Bill Hulse, U.S. Chamber of Commerce	<b>Current Issues in Bankruptcy Litigation</b> Juniper 4 <b>Speakers:</b> Sarah Atwood, Kathleen Leavitt, Chapter 13 Trustee   Al Hochheiser, MauriceWutscher, LLP   Jeff Sloane, The Sloane/Tygret Law Group
<b>3:00 pm - 3:50 pm</b>	<b>Federal Regulator Panel</b> Juniper 1 <b>Speakers:</b> Terence Culler, OCC   John McNamara, CFPB	<b>Mastering Digital Debt Collection: Advanced Strategies and Emerging Risks (Part 1)</b> Juniper 4 <b>Speakers:</b> Cara Cotter, Kaleo Legal   Jonathan Floyd, Troutman Pepper   Lauren Valenzuela, TrueML Products
<b>3:00 pm - 5:00 pm</b> Atrium	<b>Espresso Bar</b> <i>Sponsored by The Axiom Group</i>	
<b>4:10 pm - 5:00 pm</b>	<b>How to Develop an Effective Litigation Strategy</b> <i>Sponsored by Brownstein Hyatt Farber Schreck, LLP</i> Juniper 1 <b>Speakers:</b> Jason Collins, Spring Oaks Capital LLC   Denise Cross, LexisNexis Risk Solutions   Rebekah Henderson, Velocity Portfolio Group, Inc.   Jeff Ragsdale, TransUnion	<b>Mastering Digital Debt Collection: Best Practices Workshop (Part 2)</b> Juniper 4 <b>Table Hosts:</b> Naama Bloom, TrueML Products   Mia Buffalini, Remitter   Sean Clark, Provana   Cara Cotter, Kaleo Legal   Jonathan Floyd, Troutman Pepper   Kristyn Leffler, Indebted   Brandon Meetze, January Technologies   Lauren Valenzuela, TrueML Products
<b>5:00 pm - 6:30 pm</b> Ironwood Ballroom	<b>Networking Reception</b>	
<b>6:00 pm</b> Ironwood Ballroom	<b>Silent Auction Closes</b> <i>Sponsored by Kino Financial Co., LLC</i>	
<b>8:30 pm - 11:00 pm</b> Juniper 2, 3 & 4	<b>Speedway Social</b> <i>Sponsors include LexisNexis Risk Solutions and Spring Oaks Capital, LLC</i>	



## Thursday, February 13, 2025

<b>8:00 am - 12:00 pm</b> Atrium	<b>Registration Open</b> <i>Sponsored by EverChain</i>
<b>8:00 am - 9:00 am</b> Atrium	<b>Networking Breakfast</b>
<b>9:00 am - 9:50 am</b> Juniper 1	<b>April Fools or Nightmare Rules? Navigating NYC's Amended Debt Collection Regulations</b> <b>Speakers:</b> Bekah Luebcke, Crown Asset Management, LLC   Don Maurice, MauriceWutscher, LLP   Katie Neill, TrueAccord

<b>10:00 am - 10:50 am</b> Juniper 1	<b>A Global Lens on DEIB: What Works, Gaps and Actionable Guidelines for U.S. Organizations</b> <b>Speakers:</b> Lori Cameron, Connect BPO   Reese Naidoo, Nutun Business Services South Africa (Pty) Ltd.   Altaf Sayed, Epicenter Technologies
<b>10:50 am - 11:10 am</b> Atrium	<b>Networking Break</b>
<b>11:10 am - 12:00 pm</b> Juniper 1	<b>Staying Ahead of the Curve: Navigating the Ever-Evolving Legal and Regulatory Landscape</b> <b>Speakers:</b> Shelly Gensmer-Cleek, Frost Echols LLC   Jonathan Pompan, Venable LLP   Nicole Strickler, Messer Strickler Burnette, Ltd.
<b>12:00 pm</b>	<b>Conference Adjourns</b>

Updated 1/22/2025

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