



# Educational Programs

## FCRA Regulatory Requirements and Practical Solutions for Compliance

**April 16, 2025 – 9:00am PT/12:00pm ET**

**One (1) RMAI Education Credit**

Description: FCRA compliance continues to be a primary focus for legislatures and regulators, including state-level credit reporting legislation and regulations. This session will dive into what's new on the regulatory front for credit reporting and what hasn't changed but what remains important across furnishing, disputes and usage. Then we'll discuss strategies to help furnishers and end users satisfy compliance expectations while achieving operational efficiencies with automation and appropriate controls. We'll also exchange ideas on how to prepare for and survive regulatory exams focused on credit reporting, disputes and usage while sharing best practices for managing related operations.

### Pricing:

**Member:** Free

**Non – Member:** \$94

**Register**

### Course Presenters:

	<p><b>Blake Chavis</b> serves as Managing Counsel with TransUnion's Government Relations team in Washington, DC. Blake joined Transunion from Flagstar Bank, where he served as Associate General Counsel, supporting the bank's mortgage and consumer banking business lines. Prior to Flagstar, Blake spent nearly five years as Associate Regulatory Counsel at the Mortgage Bankers Association, where he worked on housing and financial services policy.</p>
	<p><b>Kim Phan</b> is a partner in Troutman Pepper Locke's Privacy + Cyber Practice and Consumer Financial Services Groups, where she counsels companies on compliance with federal and state privacy and data security statutes and regulations. Her work encompasses strategic planning and guidance for companies to incorporate privacy and data security considerations throughout product development, marketing, and implementation.</p>
	<p><b>Michelle Macartney</b> is Managing Partner and Chief Compliance Officer at Bridgeforce, a consulting firm focused on consumer lending, payments and deposits. She jointly oversees Bridgeforce's U.S. practice and leads the Consumer Reporting Compliance practice. Her deep knowledge of consumer reporting, usage and disputes means that she is frequently tapped to share her expertise at high-profile industry conferences and webinars.</p>

