

Educational Programs

Preparing for a Smooth System Conversion: What Every Organization Needs to Know Before Making the Leap

Sponsored by:

July 29, 2025 – 9:00am PT/12:00pm ET One (1) RMAI Education Credit



Thinking about switching to a new system? Don't dive in blind. This webinar will guide you through the critical preconversion steps your organization must take to reduce risk, maintain operation continuity, and ensure a successful transition. From aligning internal workflows to cleaning your data and securing full team buy-in, we'll break down each core area that needs attention **before** the first line of code is migrated.

Pricing:

Member: Free Non – Member: \$94

Register

Course Presenters:

Joshua Ouellette



Jason Rhodes is the Director of Professional Service Sales at TEC Services Group where he helps agencies source the appropriate TEC resources for software conversion projects or custom IT development work. With Jason's 25+ years of experience he provides a wealth of knowledge in the collections and ARM verticals.



Mike Spiegel is a Senior Software Platform Consultant at TEC Services Group. He has 23+ years of experience in the collections industry working at several agencies and for the last 6 years at TEC. His current position has him creating automated processes, and ETL development.