Agenda Color Key

RMAI Registration

Networking Event

Exhibit Hall Hours

Education Session (Juniper 1)

Education Session (Juniper 4)

Monday, February 9, 2026

9:00 am - 3:00 pm	Golf at TPC Summerlin Sponsored by Crown Asset Management, LLC and TRAKAmerica
2:00 pm - 7:00 pm Atrium	Registration Open
3:00 pm - 6:00 pm Juniper 3	Executive Lounge Open
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3:00 pm - 3:50 pm Juniper 1	RMAI Committees/Working Groups Update
3:00 pm - 3:50 pm Juniper 1	RMAI Committees/Working Groups Update First Time Attendee/New Member Networking Event



Tuesday, February 10, 2026

7:00 am - 7:30 pm Atrium	Registration Open	
7:00 am - 8:00 am Juniper 2	Networking Breakfast	
8:00 am - 6:00 pm Juniper 3	Executive Lounge Open	
8:00 am - 6:00 pm Ironwood Ballroom	Connect Lounge, FastTrack Lounge & VIP Lounge Open	
8:00 am - 8:50 am	Managing the Rising Tide of Pro Se Litigants Juniper 1 Speakers: Wesley Boyd, Resurgent Capital Services Manny Newburger, Barron & Newburger, P.C.	Introductory Survey Course on Receivables Management Juniper 4 Speakers: Scott Morris, Tromberg, Miller, Morris & Partners, PLLC Mark Naiman, In the Park MDR Brent Yarborough, Maurice Wutscher LLP
8:55 am - 9:45 am	Avoiding Sanctions in Bankruptcy Proceedings Juniper 1 Speaker: Alan Hochheiser, Maurice Wutscher LLC	

9:45 am - 9:55 am Atrium	Networking Break	
9:55 am - 11:45 am	Chief Compliance Officer Forum Juniper 1 Speakers: John H. Bedard, Jr., Bedard Law Group, P.C. Susan Namm, Velocity Portfolio Group Anne Thomas, Cavalry Investments, LLC Lauren Valenzuela, TrueML Products Sara Woggerman, ARM Compliance Business Solutions	Introductory Survey Course on Receivables Management continued Juniper 4
11:45 am - 12:45 pm	Networking Lunch Terrace	
12:30 pm - 2:30 pm Atrium	Professional Headshots Sponsored by FLOCK Specialty Finance	
12:45 pm - 1:35 pm	Navigating the New FCRA Landscape: Legal Risks, Regulatory Shifts, and Operational Tactics Juniper 1 Speakers: John H. Bedard Jr., Bedard Law Group, P.C. Catherine Calko, Spring Oaks Capital, LLC Michelle Macartney, Bridgeforce LLC Joel Strickland, E-Oscar	Ethics as the Cornerstone of a Compliance Management System Juniper 4
1:35 pm - 1:45 pm Atrium	Networking Break	
1:45 pm - 2:35 pm	Education Session: Topic TBD Juniper 1	Ethics as the Cornerstone of a Compliance Management System continued Juniper 4
2:45 pm - 3:35 pm	Building and Managing an Effective Litigation Program Juniper 1 Speakers: Michael R. Stillman, Stillman Law Office Gary Tier, The Forwarders List of Attorneys	Education Session: Topic TBD Juniper 4
3:00 pm - 4:00 pm Atrium	Specialty Coffee Bar	
3:35 pm - 5:00 pm Juniper 2	Attorney/Collection Agency/Debt Buye	er Networking Meeting
5:00 pm - 7:30 pm Ironwood Ballroom	Exhibit Hall Open	
5:00 pm - 7:30 pm Ironwood Ballroom	Opening Reception	
5:00 pm Ironwood Ballroom	Silent Auction Opens	

Wednesday, February 11, 2026

7:30 am - 6:30 pm Atrium	Registration Open	
8:00 am - 6:30 pm Ironwood Ballroom	Exhibit Hall Open	
8:00 am - 6:00 pm Ironwood Ballroom	Silent Auction Open	
8:00 am - 6:30 pm Juniper 3	Executive Lounge Open	
8:00 am - 6:30 pm Ironwood Ballroom	Connect Lounge, FastTrack Lounge & VIP Lounge Open	
8:00 am - 9:00 am Ironwood Ballroom	Networking Breakfast Sponsored by Financial Recovery Services, Inc.	
9:00 am - 10:10 am Juniper 1	Annual Business Meeting and Keynote Presentation	
10:10 am - 10:30 am Atrium	Networking Break Sponsored by Accelerated Portfolio, Inc.	
10:30 am - 11:20 am	State & Federal Legislative & Regulatory Update Juniper 1 Speakers: Dan Crowley, K&L Gates LLP David Reid, RMAI Meghan Stoppel, Foley & Lardner LLP	LLM Crash Course: Deploying LLM-Based Voice AI Agents Securely in Collections Juniper 4 Speakers: Shantanu Gangal, Prodigal Kristyn Leffler, InDebted Todd Wyatt, Scott & Associates, PC
11:30 am - 12:20 pm	Riding the Tailwinds: Staying Compliant Amid Opportunity and an Evolving Regulatory Landscape Juniper 1 Speakers: Shelly Gensmer-Cleek, Unifund CCR LLC Jonathan L. Pompan, Venable LLP Nicole Strickler, Messer Strickler Burnette, Ltd.	Garnet Market Monitor: Historical Pricing Trends in the Auto Deficiency, Secured Skip, and Charged-Off Credit Card Markets Juniper 4 Speakers: Lou DiPalma, Garnet Capital Advisors, LLC Jared Forhan, Garnet Capital Advisors, LLC
12:20 pm - 2:00 pm Ironwood Ballroom	Networking Lunch Sponsored by Cavalry Investments, LLC	
12:30 pm - 2:30 pm Atrium	Professional Headshots Sponsored by FLOCK Specialty Finance	
2:00 pm - 2:50 pm	Education Session: Digital Communications Fireside Chat Juniper 1	Opening the Black Box: A Practical Framework for Al Vendor Due Diligence and Oversight Juniper 4 Speaker: Tom Ludwig, National Loan Exchange
3:00 pm - 3:50 pm	Education Session: Market Update Juniper 1	Education Session: Digital Communications Panel Juniper 4

3:00 pm - 5:00 pm Atrium	Espresso Bar Sponsored byNCB Management Services Inc.	
3:50 pm - 4:10 pm	Networking Break Sponsored by National Loan Exchange	
4:10 pm - 5:00 pm	Aligning Operations with Compliance: Risks, Gaps, and Roadmaps Juniper 1 Speakers: Laura Jensen, Absolute Resolutions Corp. Bekah Luebcke, Crown Asset Management, LLC Marian Sangalang, The Bureaus, Inc.	Data Privacy/Security Panel Juniper 4
5:00 pm - 6:30 pm Ironwood Ballroom	Networking Reception	
6:00 pm Ironwood Ballroom	Silent Auction Closes	
8:30 pm - 11:00 pm Juniper 2, 3 & 4	Wednesday Night Event	



Thursday, February 12, 2026

8:00 am - 12:00 pm Atrium	Registration Open
8:00 am - 9:00 am Atrium	Networking Breakfast
9:00 am - 9:50 am Juniper 1	Scaling Smart: Licensing and Operational Considerations for Multi-State Growth Speakers: Joel Blackburn, Cornerstone Licensing Services Chuck Dodge, Hudson Cook Terry Merrell, First Financial Resources
10:00 am - 10:50 am Juniper 1	Three Keys for Compliance Success in 2026 Speakers: Andrew Blady, Spring Oaks Capital LLC John McNamara, Avtal John Rossman, Rossman Kirk
10:50 am - 11:00 am Atrium	Networking Break
11:00 am - 11:50 pm Juniper 1	
12:00 pm	Conference Adjourns

Updated 9/24/2025

Visit http://rmaintl.org/AC2026 for more information