

Educational Programs

Litigation Trends in Consumer Finance: What's New, What's Next, and How to Mount an Effective Defense

Sponsored by:

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As consumer finance litigation continues to evolve, 2025 has brought a new wave of challenges—and opportunities—for those defending against claims under federal and state consumer protection laws. Join us for a practical and forward-looking discussion focused on the most pressing litigation trends and defense strategies shaping the year ahead. This webinar will explore key developments and areas of increased scrutiny by the consumer bar, including:

- The growing volume and complexity of claims brought by pro se plaintiffs
- Challenges surrounding ambiguous or confusing consumer communications
- The rise of sovereign citizens and how courts are responding
- Strategic approaches to repeat players—plaintiffs' counsel with high volumes of similar cases
- Legal gray areas involving rights to cure, particularly in state-law contexts
- Navigating workers' compensation-related debt collection issues
- Other emerging hot spots and litigation risks

Our panel of experienced defense attorneys will share insights, case law trends, and tactical guidance to help financial institutions, debt collectors, and their counsel prepare for what's ahead—and respond effectively when claims arise.

Whether you are in-house counsel, outside defense counsel, or compliance-focused, this session will equip you with the knowledge to confidently defend in today's shifting legal environment.

Pricing:

Member: Free Non – Member: \$94

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Course Presenters:



Xerxes Martin is a founding partner of Martin Lyons Watts Morgan PLLC and works out of the Dallas office. Xerxes has extensive experience in both jury and non-jury trials, briefing, motion practice, and hearings. He believes in thinking outside the box for his approach to develop creative solutions to the client's issues and circumvent potential issues down the road.



Stefanie Jackman's practice is devoted to assisting financial services institutions facing state and federal government investigations and examinations, counseling them on complex compliance issues, as well as defending them in individual and class action lawsuits.



Nicole Strickler is a seasoned litigator focusing her practice in the defense of consumer financial services litigation throughout the country. This includes representing clients in both individual and class actions involving state and federal consumer protection laws, such as Fair Debt Collection Practices Act, Fair Credit Reporting Act, Telephone Consumer Protection Act, and similar state laws. Her clients include corporations, lending institutions, collection agencies, asset purchasers, lawyers as well as individuals. While she always strives to win prior to trial, Ms. Strickler has successfully defended numerous bench and jury trials on behalf of her clients, including class claims.