



# Educational Programs

## CCO Webinar Series: A CCO's Guide to Impactful Board and Executive Reporting

December 11, 2025 – 9:00am PT/12:00pm ET

One (1) RMAI Education Credit

Sponsored by:

**Collectors Insurance Agency**  
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Effective board and executive reporting is about crafting a clear and impactful narrative. This session will provide Chief Compliance Officers with the tools to tell their compliance story, focusing on:

- The **WHY**: The expectations of board oversight and a CCO's responsibilities,
- The **WHAT**: Key focus areas and data points to emphasize, and
- The **HOW**: Pulling together and presenting an effective report that resonates with and engages leadership.

### Pricing:

**Member:** \$64

**Non – Member:** \$94

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### Course Presenters:



**John Bedard** is an AV rated attorney and nationally recognized authority on the Fair Debt Collection Practices Act and the Fair Credit Reporting Act. He serves as counsel to several professional trade associations, including the Georgia Collectors Association. John is a published writer on industry topics and a former member of the Board of Directors of the industry's leading professional trade organization, ACA International, The Association of Credit and Collection Professionals. John is recognized by Collection Advisor magazine as one of the nation's top 50 most influential people in the collection industry. He serves as the State of Georgia Compliance Chairperson for ACA International and is a former Chairperson and Program Designation award recipient of ACA International's Members Attorney Program.



**Katie Neill** is the General Counsel & Chief Compliance Officer at TrueAccord, a debt collection agency that uses a digital-first approach and cutting-edge technology to improve consumer communication. A recognized leader in the legal and compliance aspects of the industry, Katie was appointed to the Debt Collection Advisory Committee by California's DFPI. She is also deeply involved in several industry groups, co-chairing ACA International's Judicial Committee and serving on both RMAI's Fintech Working Group and Standards Committee. Katie is dedicated to finding solutions to legal and compliance challenges and advancing the industry as a whole.