

2026 Annual Conference

February 9-12, 2026 | Las Vegas, NV

Where People and Possibilities Meet

Monday, February 9, 2026

Agenda Color Key
RMAI Registration
Networking Event
Exhibit Hall Hours
Education Session (TransUnion Education Theater)
Education Session (Juniper 4)

9:00 am - 3:00 pm	Golf at TPC Summerlin <i>Sponsored by Crown Asset Management, LLC and TRAKAmerica</i>
2:00 pm - 7:00 pm Atrium	Registration Open <i>Sponsored by Halsted Financial</i>
3:00 pm - 3:50 pm TransUnion Education Theater	RMAI Committees/Working Groups Update <i>Speakers: Michael Cassidy, Velocity Portfolio Group Kelly Knepper-Stephens, TrueAccord Bekah Luebcke, Crown Asset Management, LLC Marian Sangalang, The Bureaus, Inc.</i>
4:00 pm - 5:00 pm TransUnion Education Theater	First Time Attendee/New Member Networking Event
5:00 pm - 6:00 pm Atrium	Legislative Fund Donor Appreciation Reception



Tuesday, February 10, 2026

7:00 am - 7:30 pm Atrium	Registration Open <i>Sponsored by Halsted Financial</i>	
7:00 am - 8:00 am Juniper 3	Networking Breakfast <i>Sponsored by Rossman Kirk, PLLC</i>	
8:00 am - 8:50 am	Managing the Rising Tide of Pro Se Litigants TransUnion Education Theater <i>Speakers: Wesley Boyd, Resurgent Capital Services Manny Newburger, Barron & Newburger, P.C.</i>	Introductory Survey Course on Receivables Management Juniper 4 <i>Speakers: Scott Morris, Tromberg, Miller, Morris & Partners, PLLC Mark Naiman, In the Park MDR Brent Yarborough, Maurice Wutscher LLP</i>
8:55 am - 9:45 am	Compliance in Deregulatory Times: John McNamara Unfiltered <i>Speakers: Andrew Blady, Spring Oaks Capital LLC John McNamara, Avtal John Rossman, Rossman Kirk</i>	
9:45 am - 10:00 am Atrium	Networking Break <i>Sponsored by Absolute Resolutions Corp.</i>	

<p>10:00 am - 12:00 pm</p>	<p>CCO Forum: Leading Through Change – From Cybersecurity to AI and Everything In Between TransUnion Education Theater <i>Speakers:</i> John H. Bedard, Jr., Bedard Law Group, P.C. Susan Namm, Velocity Portfolio Group Anne Thomas, Cavalry Investments, LLC Lauren Valenzuela, TrueML Products Sara Woggerman, ARM Compliance Business Solutions</p>	<p>Introductory Survey Course on Receivables Management <i>continued</i> Juniper 4</p>
<p>12:00 pm - 6:30 pm Ironwood Ballroom</p>		
<p>12:00 pm Ironwood Ballroom</p>	<p>Silent Auction Opens <i>Sponsored by Kino Financial Co., LLC</i></p>	
<p>12:00 pm - 1:00 pm Ironwood Ballroom</p>	<p>Networking Lunch</p>	
<p>12:30 pm - 2:30 pm Atrium</p>	<p>Professional Headshots <i>Sponsored by FLOCK Specialty Finance</i></p>	
<p>1:00 pm - 1:50 pm</p>	<p>Navigating the New FCRA Landscape: Legal Risks, Regulatory Shifts, and Operational Tactics TransUnion Education Theater <i>Speakers:</i> John H. Bedard Jr., Bedard Law Group, P.C. Catherine Calko, Spring Oaks Capital, LLC Michelle Macartney, Bridgeforce LLC Joel Strickland, E-Oscar</p>	<p>Ethics as the Cornerstone of a Compliance Management System Juniper 4 <i>Speaker:</i> Kelly Knepper-Stephens, TrueAccord Don Maurice, MauriceWutscher, LLP</p>
<p>1:55 pm - 2:45 pm</p>	<p>Don't Get Caught! – Consumer FDCPA Traps, How to Avoid Taking the Bait and When to Stand and Fight TransUnion Education Theater <i>Speakers:</i> Emily Adkins, Security Credit Services, LLC David Grassi, Frost Echols LLC Justin Murphy, Hasson Law, LLC Chantel Wonder, McGlinchey Stafford, PLLC</p>	
<p>2:45 pm - 4:00 pm Atrium</p>	<p>Iced Coffee Bar <i>Sponsored by National Loan Exchange, Inc.</i></p>	
<p>2:55 pm - 3:45 pm</p>	<p>Litigation Strategies for Maximizing Recoveries TransUnion Education Theater <i>Speakers:</i> Rebekah Henderson, Velocity Portfolio Group, Inc. Michael R. Stillman, Stillman Law Office Gary Tier, The Forwarders List of Attorneys</p>	<p>The U.S. Consumer Landscape: Debt, Trends, and the Path to Financial Freedom Juniper 4 <i>Speaker:</i> John Leer, Morning Consult Danielle Wohlfert, Midland Credit Management</p>
<p>3:55 pm - 5:00 pm Juniper 3</p>	<p>Attorney/Collection Agency/Debt Buyer Networking Meeting</p>	
<p>5:00 pm - 6:30 pm Ironwood Ballroom</p>	<p>Opening Reception</p>	



Wednesday, February 11, 2026

<p>7:30 am - 6:30 pm Atrium</p>	<p>Registration Open <i>Sponsored by Halsted Financial</i></p>	
<p>8:00 am - 6:30 pm Ironwood Ballroom</p>	<p>Exhibit Hall Open</p>	
<p>8:00 am - 6:00 pm Ironwood Ballroom</p>	<p>Silent Auction Open <i>Sponsored by Kino Financial Co., LLC</i></p>	
<p>8:00 am - 9:00 am Ironwood Ballroom</p>	<p>Networking Breakfast <i>Sponsored by Financial Recovery Services, Inc.</i></p>	
<p>9:00 am - 10:10 am TransUnion Education Theater</p>	<p>Annual Business Meeting and Keynote Presentation</p>	
<p>10:10 am - 10:30 am Atrium</p>	<p>Networking Break <i>Sponsored by Accelerated Portfolio, Inc.</i></p>	
<p>10:30 am - 11:20 am</p>	<p>State & Federal Legislative & Regulatory Update TransUnion Education Theater <i>Speakers:</i> Dan Crowley, K&L Gates LLP Don Maurice, MauriceWutscher, LLP David Reid, RMAI Meghan Stoppel, Foley & Lardner LLP</p>	<p>LLM Crash Course: Deploying LLM-Based Voice AI Agents Securely in Collections Juniper 4 <i>Speakers:</i> Shantanu Gangal, Prodigal Kristyn Leffler, InDebted Dan Yakimenko, EXLServices Holdings</p>
<p>11:30 am - 12:20 pm</p>	<p>From Standards to Outcomes: A Straightforward Conversation About Vendor Performance, Quality, and Risk TransUnion Education Theater <i>Moderator:</i> Laura Jensen, Absolute Resolutions Corp. <i>Speakers:</i> Bekah Luebcke, Crown Asset Management, LLC Marian Sangalang, The Bureaus, Inc. Sue Walstrom, PRA Group, Inc.</p>	<p>Garnet Market Monitor: Historical Pricing Trends in the Auto Deficiency, Secured Skip, and Charged-Off Credit Card Markets Juniper 4 <i>Speakers:</i> Andy Carlson, Garnet Capital Advisors, LLC Lou DiPalma, Garnet Capital Advisors, LLC Jared Forhan, Garnet Capital Advisors, LLC</p>
<p>12:20 pm - 2:00 pm Ironwood Ballroom</p>	<p>Networking Lunch <i>Sponsored by Cavalry Investments, LLC</i></p>	
<p>12:30 pm - 2:30 pm Atrium</p>	<p>Professional Headshots <i>Sponsored by FLOCK Specialty Finance</i></p>	
<p>1:00 pm - 2:00 pm Juniper 3</p>	<p>How to Join a Debt Buyer/Originating Creditor Network</p>	
<p>2:00 pm - 2:50 pm</p>	<p>Fireside Chat with Jeff Simmons at Cellular Telecommunications and Internet Association (CTIA) TransUnion Education Theater <i>Speakers:</i> Jeff Simmons, CTIA Jackson Walker, Resurgent Capital Services</p>	<p>Opening the Black Box: A Practical Framework for AI Vendor Due Diligence and Oversight Juniper 4 <i>Moderator:</i> Tom Ludwig, National Loan Exchange <i>Speakers:</i> Abby Hogan, Fairplay AI Kim Phan, Troutman Pepper Locke Scott Wortman, Bounce AI</p>

3:00 pm - 3:50 pm	Your Market Trends Update for 2026 TransUnion Education Theater <i>Speakers:</i> Brett Murray, Crown Asset Management, LLC Dan Simmons, TransUnion	Modern Payment Compliance: Text-Based Transactions and the Evolving Landscape of Consent, Compliance & Conversion Juniper 4 <i>Speaker:</i> Chris Brunner, AuthVia
3:00 pm - 5:00 pm Atrium	Espresso Bar <i>Sponsored by NCB Management Services Inc.</i>	
3:50 pm - 4:10 pm	Networking Break	
4:10 pm - 5:00 pm	Riding the Tailwinds: Staying Compliant Amid Opportunity and an Evolving Regulatory Landscape TransUnion Education Theater <i>Speakers:</i> Shelly Gensmer-Cleek, Unifund CCR LLC Jonathan L. Pompan, Venable LLP Nicole Strickler, Messer Strickler Burnette, Ltd.	The Intersection of Security and Revenue Cycle Management Administrative Services Juniper 4 <i>Speaker:</i> Tia Hopkins, eSentire Fred Langston, Lumifi Cyber Anne Thomas, Cavalry Investments, LLC
5:00 pm - 6:30 pm Ironwood Ballroom	Networking Reception	
6:00 pm Ironwood Ballroom	Silent Auction Closes <i>Sponsored by Kino Financial Co., LLC</i>	



Thursday, February 12, 2026

8:00 am - 12:00 pm Atrium	Registration Open <i>Sponsored by Halsted Financial</i>	
8:00 am - 9:00 am Atrium	Networking Breakfast <i>Sponsored by Hudson Cook</i>	
9:00 am - 9:50 am TransUnion Education Theater	Scaling Smart: Licensing and Operational Considerations for Multi-State Growth <i>Speakers:</i> Chuck Dodge, Hudson Cook Terry Merrell, First Financial Resources Christy Young Barger, Cornerstone Support, Inc.	
10:00 am - 10:50 am TransUnion Education Theater	Avoiding Sanctions in Bankruptcy Proceedings TransUnion Education Theater <i>Speaker:</i> Sarah Atwood, Fair Fee Legal Services Al Hochheiser, Maurice Wutscher LLC Bruce Jobe, Resurgent Capital Services Jeff Sloane, The Sloane/Tygret Law Group	
10:50 am - 11:00 am Atrium	Networking Break	
11:00 am - 11:50 am TransUnion Education Theater	Buyer Beware: Successor Liability in Debt Purchases & Post-Sale Compliance <i>Speakers:</i> Christa Harwood, RevSpring Kat O'Brien, United Holding Group, LLC Anne Thomas, Cavalry Investments, LLC Patrick Watts, Martin Golden Lyons Watts Morgan	
12:00 pm	Conference Adjourns	

Updated 12/3/2025

Visit <http://rmaintl.org/AC2026> for more information