

# 2026 Annual Conference

February 9-12, 2026 | Las Vegas, NV

Where People and Possibilities Meet

Monday, February 9, 2026

Agenda Color Key
RMAI Registration
Networking Event
Exhibit Hall Hours
Education Session (TransUnion Education Theater)
Education Session (Juniper 4)

9:00 am - 3:00 pm	Golf at TPC Summerlin <i>Sponsored by Crown Asset Management, LLC and TRAKAmerica</i>
2:00 pm - 7:00 pm Atrium	Registration Open <i>Sponsored by Halsted Financial</i>
3:00 pm - 4:00 pm Atrium	Welcome Reception <i>Sponsored by Credit Control Services</i>
3:00 pm - 3:50 pm TransUnion Education Theater	<b>A Look Behind the Curtain: RMAI's Working Groups &amp; Committees</b> <i>Speakers: Michael Cassidy, Velocity Portfolio Group   Kelly Knepper-Stephens, TrueML   Bekah Luebcke, Crown Asset Management, LLC   Marian Sangalang, The Bureaus, Inc.</i>
4:00 pm - 5:00 pm TransUnion Education Theater	First Time Attendee/New Member Networking Event <i>Sponsored by Spokeo</i>
5:00 pm - 6:00 pm Atrium	Legislative Fund Donor Appreciation Reception



Tuesday, February 10, 2026

7:00 am - 7:30 pm Atrium	Registration Open <i>Sponsored by Halsted Financial</i>	
7:00 am - 8:00 am Juniper 3	Networking Breakfast <i>Sponsored by Rossman Kirk, PLLC</i>	
8:00 am - 8:50 am	<b>Managing the Rising Tide of Pro Se Litigants</b> TransUnion Education Theater <i>Speakers: Wesley Boyd, Resurgent Capital Services   Manny Newburger, Barron &amp; Newburger, P.C.</i>	<b>Introductory Survey Course on Receivables Management</b> Juniper 4 <i>Speakers: Scott Morris, Tromberg, Miller, Morris &amp; Partners, PLLC   Mark Naiman, In the Park MDR   Brent Yarborough, Maurice Wutscher LLP</i>
8:55 am - 9:45 am	<b>Compliance in Deregulatory Times: John McNamara Unfiltered</b> <i>Speakers: Andrew Blady, Spring Oaks Capital LLC   John McNamara, Avtal   John Rossman, Rossman Kirk</i>	
9:45 am - 10:00 am Atrium	Networking Break <i>Sponsored by Absolute Resolutions Corp.</i>	

<b>10:00 am - 12:00 pm</b>	<b>CCO Forum: Leading Through Change – From Cybersecurity to AI and Everything In Between</b> TransUnion Education Theater <i>Speakers:</i> John H. Bedard, Jr., Bedard Law Group, P.C.   Susan Namm, Velocity Portfolio Group   Anne Thomas, Cavalry Investments, LLC   Lauren Valenzuela, TrueML Products   Sara Woggerman, ARM Compliance Business Solutions	<b>Introductory Survey Course on Receivables Management</b> <i>continued</i> Juniper 4
<b>12:00 pm - 6:30 pm</b> Ironwood Ballroom	<b>Exhibit Hall Open</b>	
<b>12:00 pm</b> Ironwood Ballroom	<b>Silent Auction Opens</b> <i>Sponsored by Kino Financial Co., LLC</i>	
<b>12:00 pm - 1:00 pm</b> Ironwood Ballroom	<b>Networking Lunch</b>	
<b>12:30 pm - 2:30 pm</b> Atrium	<b>Professional Headshots</b> <i>Sponsored by FLOCK Specialty Finance</i>	
<b>1:00 pm - 1:50 pm</b>	<b>Navigating the New FCRA Landscape: Legal Risks, Regulatory Shifts, and Operational Tactics</b> TransUnion Education Theater <i>Speakers:</i> John H. Bedard Jr., Bedard Law Group, P.C.   Catherine Calko, Spring Oaks Capital, LLC   Michelle Macartney, Bridgeforce LLC   Joel Strickland, E-Oscar	<b>Ethics as the Cornerstone of a Compliance Management System</b> Juniper 4 <i>Speaker:</i> Kelly Knepper-Stephens, TrueML   Don Maurice, MauriceWutscher, LLP
<b>1:55 pm - 2:45 pm</b>	<b>Don't Get Caught! – Consumer FDCPA Traps, How to Avoid Taking the Bait and When to Stand and Fight</b> TransUnion Education Theater <i>Speakers:</i> Emily Adkins, Security Credit Services, LLC   David Grassi, Frost Echols LLC   Justin Murphy, Hasson Law, LLC   Chantel Wonder, McGlinchey Stafford, PLLC	
<b>2:45 pm - 4:00 pm</b> Atrium	<b>Iced Coffee Bar</b> <i>Sponsored by National Loan Exchange, Inc.</i>	
<b>2:55 pm - 3:45 pm</b>	<b>Litigation Strategies for Maximizing Recoveries</b> TransUnion Education Theater <i>Speakers:</i> Rebekah Henderson, Velocity Portfolio Group, Inc.   Michael R. Stillman, Stillman Law Office   Gary Tier, The Forwarders List of Attorneys	<b>The U.S. Consumer Landscape: Debt, Trends, and the Path to Financial Freedom</b> Juniper 4 <i>Speaker:</i> John Leer, Morning Consult   Danielle Wohlfert, Midland Credit Management
<b>3:55 pm - 5:00 pm</b> Juniper 3	<b>Attorney/Collection Agency/Debt Buyer Networking Meeting</b>	
<b>5:00 pm - 6:30 pm</b> Ironwood Ballroom	<b>Opening Reception</b>	



## Wednesday, February 11, 2026

7:30 am - 6:30 pm Atrium	<b>Registration Open</b> <i>Sponsored by Halsted Financial</i>
8:00 am - 6:30 pm Ironwood Ballroom	<b>Exhibit Hall Open</b>
8:00 am - 6:00 pm Ironwood Ballroom	<b>Silent Auction Open</b> <i>Sponsored by Kino Financial Co., LLC</i>
8:00 am - 9:00 am Ironwood Ballroom	<b>Networking Breakfast</b> <i>Sponsored by Financial Recovery Services, Inc.</i>
9:00 am - 10:10 am TransUnion Education Theater	<b>Annual Business Meeting and Keynote Presentation</b> <i>Sponsored by TransUnion</i>
10:10 am - 10:30 am Atrium	<b>Networking Break</b> <i>Sponsored by Accelerated Portfolio, Inc.</i>
10:30 am - 11:20 am	<b>State &amp; Federal Legislative &amp; Regulatory Update</b> TransUnion Education Theater <i>Speakers: Dan Crowley, K&amp;L Gates LLP   Don Maurice, MauriceWutscher, LLP   David Reid, RMAI   Meghan Stoppel, Foley &amp; Lardner LLP</i>
	<b>LLM Crash Course: Deploying LLM-Based Voice AI Agents Securely in Collections</b> Juniper 4 <i>Speakers: Shantanu Gangal, Prodigal   Kristyn Leffler, InDebted   Dan Yakimenko, EXLServices Holdings</i>
11:30 am - 12:20 pm	<b>From Standards to Outcomes: A Straightforward Conversation About Vendor Performance, Quality, and Risk</b> TransUnion Education Theater <i>Moderator: Laura Jensen, Absolute Resolutions Corp. Speakers: Bekah Luebcke, Crown Asset Management, LLC   Marian Sangalang, The Bureaus, Inc.   Sue Walstrom, PRA Group, Inc.</i>
	<b>Garnet Market Monitor: Historical Pricing Trends in the Auto Deficiency, Secured Skip, and Charged-Off Credit Card Markets</b> Juniper 4 <i>Speakers: Andy Carlson, Garnet Capital Advisors, LLC   Lou DiPalma, Garnet Capital Advisors, LLC   Jared Forhan, Garnet Capital Advisors, LLC</i>
12:20 pm - 2:00 pm Ironwood Ballroom	<b>Networking Lunch</b> <i>Sponsored by Cavalry Investments, LLC</i>
12:30 pm - 2:30 pm Atrium	<b>Professional Headshots</b> <i>Sponsored by FLOCK Specialty Finance</i>
1:00 pm - 2:00 pm Juniper 3	<b>How to Join a Debt Buyer/Originating Creditor Network</b>
2:00 pm - 2:50 pm	<b>Fireside Chat with Jeff Simmons at Cellular Telecommunications and Internet Association (CTIA)</b> TransUnion Education Theater <i>Speakers: Jeff Simmons, CTIA   Jackson Walker, Resurgent Capital Services</i>
	<b>Opening the Black Box: A Practical Framework for AI Vendor Due Diligence and Oversight</b> Juniper 4 <i>Moderator: Tom Ludwig, National Loan Exchange Speakers: Heath Morgan, Martin Lyons Watts Morgan PLLC   Kim Phan, Troutman Pepper Locke   Scott Wortman, Bounce AI</i>

3:00 pm - 3:50 pm	<b>Your Market Trends Update for 2026</b> TransUnion Education Theater Speakers: Brett Murray, Crown Asset Management, LLC   Dan Simmons, TransUnion	<b>Modern Payment Compliance: Text-Based Transactions and the Evolving Landscape of Consent, Compliance &amp; Conversion</b> Juniper 4 Speaker: Chris Brunner, AuthVia
3:00 pm - 5:00 pm Atrium	<b>Espresso Bar</b> <i>Sponsored by NCB Management Services Inc.</i>	
3:50 pm - 4:10 pm	<b>Networking Break</b>	
4:10 pm - 5:00 pm	<b>Riding the Tailwinds: Staying Compliant Amid Opportunity and an Evolving Regulatory Landscape</b> TransUnion Education Theater Speakers: Shelly Gensmer-Cleek, Unifund CCR LLC   Jonathan L. Pompan, Venable LLP   Nicole Strickler, Messer Strickler Burnette, Ltd.	<b>The Intersection of Security and Revenue Cycle Management Administrative Services</b> Juniper 4 Speaker: Tia Hopkins, eSentire   Fred Langston, The Stillwater Group   Anne Thomas, Cavalry Investments, LLC
5:00 pm - 6:30 pm Ironwood Ballroom	<b>Networking Reception</b>	
6:00 pm Ironwood Ballroom	<b>Silent Auction Closes</b> <i>Sponsored by Kino Financial Co., LLC</i>	



## Thursday, February 12, 2026

8:00 am - 12:00 pm Atrium	<b>Registration Open</b> <i>Sponsored by Halsted Financial</i>
8:00 am - 9:00 am Atrium	<b>Networking Breakfast</b> <i>Sponsored by Hudson Cook</i>
9:00 am - 9:50 am TransUnion Education Theater	<b>Scaling Smart: Licensing and Operational Considerations for Multi-State Growth</b> Speakers: Chuck Dodge, Hudson Cook   Christy Young Barger, Cornerstone Support, Inc.
10:00 am - 10:50 am TransUnion Education Theater	<b>Avoiding Sanctions in Bankruptcy Proceedings</b> TransUnion Education Theater Speaker: Sarah Atwood, Fair Fee Legal Services   Al Hochheiser, Maurice Wutscher LLC   Bruce Jobe, Resurgent Capital Services   Jeff Sloane, The Sloane/Tygett Law Group
10:50 am - 11:00 am Atrium	<b>Networking Break</b>
11:00 am - 11:50 am TransUnion Education Theater	<b>Buyer Beware: Successor Liability in Debt Purchases &amp; Post-Sale Compliance</b> Speakers: Christa Harwood, RevSpring   Kat O'Brien, United Holding Group, LLC   Anne Thomas, Cavalry Investments, LLC   Patrick Watts, Martin Golden Lyons Watts Morgan
12:00 pm	<b>Conference Adjourns</b>

Updated 12/17/2025

Visit <http://rmaintl.org/AC2026> for more information