



CONTINUING EDUCATION CERTIFICATE

2026 ANNUAL CONFERENCE • Las Vegas, NV

February 9-12, 2026

RMAI requires twenty-four (24) education credits to achieve the Certified Receivables Compliance Professional (CRCP) designation. Thereafter, RMAI requires twenty-four (24) education credits biannually for recertification.

Name: _____ Email: _____

Organization: _____

Place an "x" by the sessions you attended

Monday, February 9th

3:00 – 3:50pm A Look Behind the Curtain: RMAI's Working Groups & Committees (1 credit)

Tuesday, February 10th

8:00 – 12:00pm Introductory Survey Course on Debt Buying (4 credits)

***Required for initial certification**

8:00 – 8:50am Managing the Rising Tide of Pro Se Litigants (1 credit)

8:55 – 9:45am Compliance in Deregulatory Times: John McNamara Unfiltered (1 credit)

10:00 -- 12:00pm CCO Forum: Leading Through Change – From Cybersecurity/AI, Everything in Between (2 credits)

1:00 -- 1:50pm The New FCRA Landscape: Legal Risks, Regulatory Shifts, & Operational Strategies (1 credit)

1:00 – 2:45pm Ethics as the Cornerstone of a Compliance Management System (2 credits)

*** Required for initial and recertification**

1:55 – 2:45pm Don't Get Caught!- FDCPA Traps: How to Avoid Them and When to Push Back (1 credit)

2:55 – 3:45pm Litigation Strategies for Maximizing Recoveries (1 credit)

2:55 – 3:45pm The U.S. Consumer Landscape: Debt, Trends, and the Path to Financial Freedom (1 credit)

3:55 – 5:00pm Attorney/Collection Agency/Debt Buyer Networking Meeting (1 credit)

Wednesday, February 11th

9:00 – 10:10am Annual Business Meeting and Keynote Presentation by Dr. James Ward (1 credit)

10:30 – 11:20am LMM Crash Course: Deploying LLM-Based Voiced AI Agents Securely in Collections (1 credit)

10:30 – 11:20am State & Federal Legislative & Regulatory Update (1 credit)

11:30 – 12:20pm From Standards to Outcomes: Conversation About Vendor Performance, Quality, Risk- (1 credit)

11:30 – 12:20pm Garnet Market Monitor: Historical Pricing Trends in Markets (1 credit)

2:00 – 2:50pm Fireside Chat with Jeff Simmons at CTIA (1 credit)

2:00 – 2:50pm Opening the Black Box: A Practical Framework for AI Vendor Due Diligence & Oversight (1 credit)

3:00 – 3:50pm Your Market Trends Update for 2026 (1 credit)

3:00 – 3:50pm Modern Payment Compliance: Texting, Consent & Conversion (1 credit)

4:10 – 5:00pm The Intersection of Security and Revenue Cycle Management Administrative Services (1 credit)

4:10 – 5:00pm Riding the Tailwinds: Compliance in a Changing Regulatory Landscape (1 credit)

Thursday, February 12th

9:00 – 9:50 am Scaling Smart: Licensing and Operational Considerations for Multi-Sale Growth (1 credit)

10:00 – 10:50am Avoiding Sanctions in Bankruptcy Proceedings (1 credit)

11:10am – 11:50am Buyer Beware: Successor Liability in Debt Purchases & Post-Sale Compliance (1 credit)

Total credits earned: _____

I hereby verify that I attended the sessions I have marked above and acknowledge that providing false information may subject me to potential disciplinary action by RMAI, including the loss of my certification.

Signature: _____ Date: _____

RMAI Staff: 

Keep top copy (white) and give bottom copy (yellow) to an RMAI staff member. Questions? Email cert@rmaintl.org.