



2026 Executive Summit

August 4-6, 2026

Skamania Lodge | Stevenson, WA

Agenda

Tuesday, August 4, 2026

8:30 am – 7:00 pm	Registration Open <i>Sponsored by Hudson Cook, LLP</i>
9:00 am – 3:00 pm	Golf at Elk Ridge Golf Course <i>Sponsored by Crown Asset Management, LLC & TRAKAmerica</i> 9:00 am Shotgun Start
9:00 am – 10:00 am	Networking Breakfast <i>Sponsored by Renkim</i>
10:00 am – 10:50 am	Increased Challenges in Litigation and Complaints <i>Sponsored by Collectors Insurance Agency, Inc.</i> Moderator: Amber Russo, Kino Financial Co., LLC Speakers: John H. Bedard, Jr., Bedard Law Group, P.C. Bekah Luebcke, Crown Asset Management, LLC
10:50 am – 11:00 am	Networking Break <i>Sponsored by Way Thru</i>
11:00 am – 11:50 am	Hot Topics Panel: Accelerating Recoveries and Managing Cost Pressures in Today's Accounts Receivable Environment Moderator: Mellisa Massey, National Credit Adjusters, LLC Speakers: Jeffrey Hassenmiller, D&A Services Geoff Meister, Paragon Gregory Straub, Pollack & Rosen
12:00 pm – 12:50 pm	BNPL Beyond Origination: Managing Delinquency, Consumer Remedies, and Portfolio Strategy Moderator: Laura Jensen, Absolute Resolutions Corp. Speakers: Gabriel Foguel, Affirm Mark Ravenesi, TrueAccord
12:50 pm – 2:00 pm	Networking Lunch
2:00 pm – 2:50 pm	Financing Portfolio Purchases: A Bank Perspective <i>Sponsored by Provana</i> Moderator: Jon Mazzoli, Resurgent Capital Services Speakers: Ric Anderson, KeyBank Reese Henson, Citizens Bank Alex Kreissman, ING Capital LLC Mark Viglotti, PGIM

2:50 pm – 3:10 pm	Iced Coffee Break <i>Sponsored by Solutions by Text</i>
3:10 pm – 4:00 pm	AI Roundtable #1: Current Reality and Industry Trends <i>Sponsored by Veritus Financial LLC</i> Hosts: Mark Naiman, In the Park MDR LLC Adam Parks, Branding Arc Amber Russo, Kino Financial Co., LLC
5:00 pm – 7:00 pm	Opening Reception <i>Sponsored by VeriFacts, LLC</i>
9:00 pm – 11:00 pm	After-Hours Firepit Networking Event <i>Sponsored by WebRecon LLC</i>
Wednesday, August 5, 2026	
7:30 am – 3:30 pm	Registration Open <i>Sponsored by Hudson Cook, LLP</i>
8:00 am – 9:45 am	Networking Breakfast <i>Sponsored by Velocity Portfolio Group, Inc.</i>
9:45 am – 10:00 am	Networking Break
10:00 am – 10:50 am	Welcome by RMAI President Amber Russo Keynote Address by State Representative, Amy Walen (WA): State Legislative Trends and the Future of Consumer Financial Services <i>Sponsored by National Recovery Associates</i>
10:50 am – 11:10 am	Networking Break <i>Sponsored by Hawes Group</i>
11:10 am – 12:00 pm	Understanding the Debt Settlement Industry: Process, Perception, and Developments Moderator: Mike Cassidy, Velocity Portfolio Group, Inc. Speakers: Sean Fox, Achieve Nicholas Kosmas, ClearOne Advantage Jason Mulvihill, Association for Consumer Debt Relief
12:00 pm – 1:10 pm	Networking Lunch <i>Sponsored by Cascade 365</i>
1:10 pm – 2:00 pm	Cybersecurity Threats and Operational Risks: What the Industry Is Seeing Moderator: Isaac Goldman, Vertican Technologies Speakers: Jonathan Goldberg, National Recovery Associates Andrew Roskam, Orbita Capital Group Brett Soldevila, Security Credit Services
2:10 pm – 3:00 pm	AI Roundtable #2: Governance, Risk, and Strategic Decision-Making <i>Sponsored by Security Credit Services, LLC</i> Hosts: Mark Naiman, In the Park MDR LLC Adam Parks, Branding Arc Amber Russo, Kino Financial Co., LLC
6:00 pm – 9:00 pm	Wednesday Evening Networking Social Columbia Gorge Museum <i>Sponsored by EZ Messenger, NorAm Debt Management, The Receivers Office and Security Credit Services, LLC</i>

9:00 pm – 11:00 pm	After-Hours Firepit Networking Event <i>Sponsored by TransUnion</i>
Thursday, August 6, 2026	
8:00 am – 10:00 am	Registration Open <i>Sponsored by Hudson Cook, LLP</i>
8:00 am – 8:45 am	Continental Breakfast
8:45 am – 9:35 am	Ethics in the Age of AI: Navigating Compliance, Privilege, and Responsible Innovation in Receivables Management <i>Sponsored by NeuAnalytics</i> Speakers: Dara Tarkowski, Much Shelist, P.C. Anne Thomas, Cavalry Investments, LLC
9:35 am – 9:45 am	Networking Break
9:45 am – 10:35 am	Redefining Digital Engagement: Smart Strategies for Compliance, Delivery, and Conversion Moderator: Mark Ravanesi, TrueAccord Speakers: Rick Lang, Pronto Connects Bryce Payne, TCN Jackson Walker, Resurgent Capital Services
10:45 am – 11:45 am	State & Federal Legislative & Regulatory Update Speakers: Dan Crowley, K&L Gates, LLP Don Maurice, MauriceWutscher, LLP David Reid, RMAI
11:45 am – 12:00 pm	Retreat Wrap-Up Led by President Amber Russo

Updated 07/22/2026

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