

Agenda Color Key
RMAI Registration
Networking Event
Exhibit Hall Hours
Education Session (Juniper 1)
Education Session (Juniper 2)

Monday, February 8, 2027

9:00 am - 3:00 pm	**Golf at TPC Summerlin** *Sponsored by Crown Asset Management, LLC and TRAKAmerica*
2:00 pm - 7:00 pm Atrium	**Registration Open** *Sponsored by EverChain*
3:00 pm - 6:00 pm **Juniper 3**	**Executive Lounge Open**
3:00 pm - 3:50 pm Juniper 1	**Women's Collective Session**
3:00 pm - 4:00 pm Atrium	**Welcome Reception**
4:00 pm - 5:00 pm Juniper 2	**First Time Attendee/New Member Reception**
5:00 pm - 6:00 pm Atrium	**Legislative Fund Donor Appreciation Reception**

Tuesday, February 9, 2027

7:00 am - 7:30 pm Atrium	**Registration Open** *Sponsored by EverChain*	
7:00 am - 8:00 am Juniper 3	**Networking Breakfast**	
8:00 am - 6:00 pm	**Executive, Connect, FastTrack and VIP Lounges Open**	
8:00 am - 8:50 am	**Complaint, Dispute and Credit Reporting Operations Under Pressure** Juniper 1 *Speakers*: Catherine Calko, Spring Oaks Capital | Michelle Macartney, Bridgeforce | Kevin Toth, Security Finance Corporation of Spartanburg	**Introductory Survey Course on Receivables Management** Juniper 4 *Speakers*: Scott Morris, Tromberg, Miller, Morris & Partners, PLLC | Mark Naiman, In the Park MDR | Brent Yarborough, Maurice Wutscher LLP
8:55 am - 9:45 am	**What the Flux Is This? Dealing with the Influx of Pro Se and AI Generated Litigation** Juniper 1 *Speakers*: Brendan Little, Lippes Mathias LLP | Xerxes Martin, Martin Golden Lyons Watts Morgan PLLC	

9:45 am - 10:00 am Atrium	**Networking Break**	
10:00 am - 12:00 pm	**Chief Compliance Officer Forum** Juniper 1 *Speakers*: Sara Burton, ARM Compliance Business Solutions | Anne Thomas, Cavalry Portfolio Services, LLC	**Introductory Survey Course on Receivables Management** *continued* Juniper 4
12:00 pm - 6:30 pm Ironwood Ballroom	**Exhibit Hall Open**	
12:00 pm Ironwood Ballroom	**Silent Auction Opens**	
12:00 pm - 1:00 pm Ironwood Ballroom	**Networking Lunch**	
12:30 pm - 2:30 pm Atrium	**Professional Headshots** *Sponsored by FLOCK Specialty Finance*	
1:00 pm - 1:50 pm	**AI Across the ARM Enterprise: Strategic Outlook & Leadership Panel (Part 5 of AI Webinar Series)** Juniper 1 *Speakers*: Sean Clark, Provana | Rodrigo Fuentes, Kompato AI | Eric Nevels, TrueAccord | Kim Phan, Troutman Pepper Locke | Dara Tarkowski, Much Shellist, P.C.	**Ethics: Data Protection - Privacy, Data Security, and AI** Juniper 4 *Speakers*: Kim Phan, Troutman Pepper Locke | Lauren Valenzuela, TrueML Products
2:00 pm - 2:50 pm	**From Prompt to Bot in 60 Minutes: A Live AI Build for Receivables Leaders** Juniper 1 *Speakers*: Mark Naiman, In the Park MDR | Josh Nokes, National Credit Adjusters | Adam Parks, Plaza Services, LLC	**Ethics Session (Part Two)** *Speakers*: Chuck Dodge, Hudson Cook, LLP | Kelly Knepper-Stephens, TrueML | Barbara Nilsen, Blitt & Gaines, P.C.
2:45 pm - 4:00 pm Atrium	**Iced Coffee Bar**	
4:00 pm - 5:00 pm Juniper 3	**Attorney/Collection Agency/Debt Buyer Networking Meeting**	
5:00 pm - 6:30 pm Ironwood Ballroom	**Opening Reception**	

Wednesday, February 10, 2027

7:30 am - 6:30 pm Atrium	**Registration Open** *Sponsored by EverChain*
8:00 am - 6:00 pm	**Executive, Connect, FastTrack and VIP Lounges Open**
8:00 am - 9:00 am Ironwood Ballroom	**Networking Breakfast**
8:00 am - 6:30 pm Ironwood Ballroom	**Exhibit Hall Open**

8:00 am - 6:00 pm Ironwood Ballroom	**Silent Auction Open**	
9:00 am - 10:10 am Juniper 1	**Annual Business Meeting and Keynote Presentation by Chris Leslie**	
10:10 am - 10:30 am Atrium	**Networking Break**	
10:30 am - 11:20 am	**State & Federal Legislative & Regulatory Update** Juniper 1 *Speakers*: Dan Crowley, K&L Gates LLP | Don Maurice, MauriceWutscher, LLP | David Reid, RMAI | Meghan Stoppel, Foley & Lardner LLP	**Signals, Standards, and Sustainable Recovery: Navigating the New Consumer Environment** Juniper 4 *Speakers*: Sean Clark, Provana | Kristyn Leffler, Resurgent Capital Services | Rebekah Luebcke, Invenio Financial, A Phillips & Cohen Company
11:30 am - 12:20 pm	**Managing Post-Sale Risk Before Debt Sale: A Framework for Debt Sale Oversight** Juniper 1 *Speakers*: Tonia Brown, First Credit Services, Inc. | Jennie Durkee, Southwood Financial | Todd Johnson, Snap Finance | Keith Neeham, US Bank	**Decoding Wealth, Risk and the Middle Market's Shifting Divide** Juniper 4 *Speaker*: Peter Ghiselli, Equifax | Laura Jensen, Absolute Resolution Corp.
12:20 pm - 2:00 pm Ironwood Ballroom	**Networking Lunch**	
12:30 pm - 2:30 pm Atrium	**Professional Headshots** *Sponsored by FLOCK Specialty Finance*	
2:00 pm - 2:50 pm	**From Acquisition to Liquidation: Building a Modern Recovery Ecosystem That Maximizes Portfolio Performance** Juniper 1 *Speakers*: Mike Cassidy, Velocity Portfolio Group, Inc. | Geoff Meister, Paragon BPO LLC | Amber Russo, Kino Financial Co., LLC	**Best Practices in Onboarding, Auditing, and ROI Analysis of AI Tools and Vendors** Juniper 4 *Speakers*: Kristyn Leffler, Resurgent Capital Services | Matthew Maloney, FFAM360 Alliance | Heath Morgan, Martin Golden Lyons Watts Morgan PLLC
3:00 pm - 3:50 pm	**Current Issues in Bankruptcy Law for Debt Buyers and Sellers** Juniper 1 *Speakers*: Al Hochheiser, MauriceWutscher LLP | Bruce Jobe, Resurgent Capital Services	**What's Next for Consumer Financial Services Enforcement? Navigating Risk in a Fragmented Regulatory Environment** Juniper 4 *Speakers*: Jonathan Pompan, Venable LLP | Nicole Strickler, Messer Strickler Burnette, Ltd.
3:50 pm - 4:10 pm	**Networking Break**	
4:10 pm - 5:00 pm	**The Venn Diagram Middle: Where Operations, Compliance & Litigation Strategy Meet** Juniper 1 *Speakers*: Catherine Calko, Spring Oaks Capital | Jessica Klander, Bassford Remele | Naomi Moore, Absolute Resolutions Corp.	**AI in Collections: Bolted On vs. Built In, Three Operators Compare** Juniper 4 *Speakers*: Rodrigo Fuentes, Kompato AI | Aristotle Sangalang, The Bureaus, Inc. | Chris Witsil, Affirm

5:00 pm - 6:30 pm Ironwood Ballroom	**Networking Reception**
6:00 pm Ironwood Ballroom	**Silent Auction Closes**

Thursday, February 11, 2027

8:00 am - 12:00 pm Atrium	**Registration Open** *Sponsored by EverChain*
8:00 am - 9:00 am Atrium	**Networking Breakfast**
9:00 am - 9:50 am Juniper 1	**Avoidance of Litigation Between Buyers and Sellers of Debt: Are You Leaving the House and Car Unlocked and the Barn Door Open?** *Speakers*: Stefanie Jackman, Troutman Pepper Locke | Manny Newburger, Barron & Newburger, P.C.
10:00 am - 10:50 am Juniper 1	**Emerging Assets**
10:50 am - 11:00 am Atrium	**Networking Break**
11:00 am - 11:50 am Juniper 1	**State of the Industry: The Operating Levers Driving Performance (and Value)** *Speakers*: Michael Lamm, Corporate Advisory Solutions | Matthew Maloney, FFAM360
12:00 pm	**Conference Adjourns**

Updated 11/17/2026

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